

HOW TO DO BUSINESS GUIDE ALLSTATE



Website: Allstatehealth.com

Agent Back Office: ngahagents.ngic.com

Enrollment Portal: EnrollNatGen.com

Underwriting/Home Office – *Medicare Supplement Policies Only, Phone Number: 888-966-2345*

Claims and Policy Phone Number: 833-976-2628

Agent Service/Contracting Phone Number: 888-376-3300

New Business Fax Number: 888-344-3232

New Business- Paper Applications

Allstate Health Solutions
P.O. Box 95464
Cleveland, OH 44101

FedEx or Overnight Address:

Allstate Health Solutions
ATTN: Allstate Health Lockbox Operations
800 Superior Ave East – 3rd Floor
Cleveland, OH 44114

Email (*scanned applications*): NPSMedicareSuppApps@ngic.com

First Time Logging in:

1. Register using the link found in your Appointment Welcome email.
2. Enter Broker **NPN** (National Producer Number) and Broker **Last Name**.
3. Create your **user ID** and **password**.
4. You will be redirected to the Allstate Coverage Builder log-in page.
5. Your User ID will prepopulate, enter your newly created password.
6. In the top right corner, click **Agent Back Office**.
7. This is your one-stop business portal for business written, searching your business by customer, agent, or policy; as well as running and exporting reports.

Senior Marketing Specialists

801 Gray Oak Drive, Columbia, MO 65201 | (800) 689-2800 | www.smsteam.net

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To Submit Business through E-app (*Medicare Supplements Dental, Vision & Hearing, Senior Indemnity and My LIFE Senior*):

1. Go to [EnrollNatGen.com](https://enrollnatgen.com).
2. Enter your **username** and **password**.
 - This login information will be the same as your “back-office” credentials.
 - If you are having trouble logging in, call **Technical Support: 833-408-5392**.
3. Once you are logged in, you will see the **Quick Quote for all senior products** page.
4. To run a quote, simply enter the key information for your client and hit **quote now**.
5. Under **Medicare Supplement**, fill in the additional information needed, and Plans will populate.
6. Click **calculate discount** and answer the questions on the **Medicare Supplement Rate Finder**.
7. Once you decide on the correct plan, click **Add**.
8. To add a DVH plan, click **Dental, Vision & Hearing (DVH Plan)** Click **Add**.
9. Once you have the policies added, click **Apply** under **Your Cart**.
10. Complete the application.

To Submit Business through E-app (*Short Term Medical, Accident, and Critical Illness*):

1. Log into <https://quote.nationalgeneral.com>
2. Enter your zip code in **Quote and Enroll**.
3. Enter your client information.
4. You will be able to see available plans for the different product lines.
5. Once you find the right plan, click **Add** and then **Enroll**.
6. Enter the client’s **email address** and follow the instructions to complete the application.

To Check Commissions:

1. Log into www.eAgentCenter.com.
2. On the Menu, click **Statements**.
3. Here you can filter by **New Business Statements** and set a **date range**.

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To Check Pending Business (*Medicare Supplements Dental, Vision & Hearing, Senior Indemnity and My LIFE Senior*):

1. Log into [EnrollNatGen.com](https://enrollnatgen.com).
2. On the Menu, click **Applications**.
3. Here you will be able to view all **drafts** and **submitted** applications.

To Check Pending Business: (*Short Term Medical, Dental, Accident, and Critical Illness*):

1. Go <https://quote.nationalgeneral.com> and log in.
2. Hover over **Home** at the top, and then click **Pending Applications** in the drop-down menu.

Additional Information:

- Marketing materials and product brochures can be found on the carrier website:

<https://natgenhealth.com/marketing-materials>

For questions, please call Senior Marketing Specialists at 800-689-2800.

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