

# HOW TO DO BUSINESS GUIDE ELEVANCE HEALTH



Website: [www.anthem.com](http://www.anthem.com)

Medicare Customer Service: 800-633-4368

Medicare Advantage New Business Fax: 800-833-8554

Medicare Supplement New Business Fax: 844-236-7967

Email: [medicareagentsupport@anthem.com](mailto:medicareagentsupport@anthem.com)

## First time users:

1. Go to [www.anthem.com](http://www.anthem.com)
2. Click **Log In** in the top right corner.
3. From the options, click **For Producers**.
4. Click **Register Now**.
5. If you are **not** already appointed with Elevance please begin with your SSN. If you **are** appointed, and need to register to use Producer Toolbox, enter your **Agency Tax ID** to register an **Agency**, or your **SSN** to register as an **independent agent**.

## To Check Commissions:

1. Log into your [Agent Portal](#)
2. On the home page, scroll down and click **View All Commissions**.
3. There you will be able to view your **Statements**.
  - Commissions Phone: 877-304-6470
  - Email: [Senior\\_SalesComp@anthem.com](mailto:Senior_SalesComp@anthem.com)

## Senior Marketing Specialists

801 Gray Oak Drive, Columbia, MO 65201 | (800) 689-2800 | [www.smsteam.net](http://www.smsteam.net)

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## To Submit Business via E-App:

1. Log into your [Agent Portal](#)
2. In the Menu Click on **Tools & Resources**, click on **mProducer** in the drop-down menu.
3. It will redirect you to the mProducer web page, Click **Quoting**.
4. Enter the applicants **Zip code, County**, date **Coverage Begins**, and **coverage type** (Medicare Advantage, Part D, or Medicare Supplement).
5. Then click **Get Plans**.

## To Check Business:

1. Log into your [Agent Portal](#)
2. Click **Book of Business** in the Menu.
3. You will be able to view all **Clients, Renewals, Commissions, Applications, or Quotes**.

## Tools and Resources:

1. Log into your [Agent Portal](#).
2. Click **Tools & Resources**.
3. Click **Documents & Forms** in the drop-down menu.
4. Select your **State** and filter by **Market** and **Years**.
5. Here you will have access to broker resources such as **Demos, Applications & forms, and Manuals & Guides**.

For questions, please call Senior Marketing Specialists at 800-689-2800.

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