

For plan service areas, please see inside cover.

Cigna-HealthSpring Preferred (HMO) H9460-001 Cigna-HealthSpring Advantage (HMO) H9460-002

Together, all the way.®



SERVICE AREAS

Plan	Service Area	
Cigna-HealthSpring Preferred (HMO) H9460-001	You must live in these service areas: Cass, Clay, Jackson, Platte, and Ray counties, MO; Johnson Miami and Wyandotte counties, KS	
Cigna-HealthSpring Advantage (HMO) H9460-002	You must live in these service areas: Cass, Clay, Jackson, Platte, and Ray counties, MO; Johnson, Miami and Wyandotte counties, KS	

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Be at your best, body & mind with Cigna Medicare Advantage.

We would like to thank you for considering a Medicare Advantage plan with Cigna.

Our goal is to keep you healthy by offering preventive health programs supported and coordinated by your doctors. We work closely with you to make sure you get the time, attention and quality care you deserve.

We want to make sure you are ready for whatever lies ahead in life by offering a Medicare Advantage plan that keeps your body & mind at their best. You can trust that we are here to help you at every step of the way—before, during and long after your enrollment. This booklet is designed to help you:

- > Think about what is important to you
- > Learn how Cigna can meet your needs

ron Evales

> Choose a plan that gives you more

Thank you for giving us this opportunity to show you how Cigna Medicare Advantage plans can help you be at your best.

Best of Health,

Brian Evanko President

Cigna Medicare

Together, all the way.



Welcome

We know you have accomplished a lot, but you still have so much more to see and do. You have to be ready for it all—physically and emotionally. This booklet is designed to help you learn which Cigna Medicare Advantage plan will keep your body & mind at their best for whatever lies ahead in life.

Need help?

PHONE 1-866-612-0287 (TTY 711)

8 a.m. to 8 p.m. local time

October to March: 7 days a week
April to September: Monday to Friday

Our automated phone system may answer your call weekends, holidays and after hours.

VISIT CignaMedicare.com

Together, all the way."



Let's Get Started!

This Medicare Advantage booklet is divided into easy-to-understand sections with helpful tabs to guide you through every step of the process.



To join a Medicare Advantage plan, you must:

- Have both Medicare Part A and Part B
- Have permanent residence in our service area
- Not have end-stage renal disease (ESRD), (kidney dialysis)

If you join a Cigna Medicare Advantage plan, you will:

- Xeep all the coverage you have with Original Medicare
- Get more benefits and services with Cigna than Original Medicare
- > Continue to pay your Medicare Part B premium

HAVE CONFIDENCE IN YOUR HEALTH PARTNER

More Confidence

You can feel confident when you put your trust in Cigna. We are one of the largest companies focused on Medicare.

- Benefit Advisors are licensed insurance agents and certified with Cigna.
- A commission may be paid to each Benefit Advisor who enrolls individuals into a Cigna Medicare Advantage plan.
- > Benefit Advisors do not work for Medicare.
- You give your Benefit Advisor permission to discuss Cigna Medicare Advantage plans with you.
- You are under no obligation to join a plan with this Benefit Advisor.
- If you live out of the service area for longer than six consecutive months, you will not be able to enroll in a Cigna plan.

Company Strength

Cigna is a leading global health care company serving millions of people and communities around the world since 1792.¹

Commitment to You

Cigna Medicare Advantage is dedicated to keeping you healthy. We work with your team of doctors to make sure you get the time, attention and quality of care you deserve.

Customer Satisfaction

Cigna Medicare Advantage proudly serves over 1.2 million² customers, 4 out of 5³ of whom recommend Cigna Medicare Advantage to their friends and family.



- ¹ As of May 21, 2019. This is for informational purposes only and may not relate to a particular insurance company subsidiary of Cigna Corporation.
- ² Based on CMS monthly plan membership report which includes Cigna Medicare Part C and D customers as of May 2018.
- ³ Based on the CMS monthly plan membership report and the Cigna Annual Member Augment Survey as of August 2018.

EXPLORE YOUR OPTIONS

More Coverage

Along with Original Medicare, you have coverage options that offer additional benefits and better value.

ORIGINAL MEDICARE ONLY

(Part A and B)

ORIGINAL MEDICARE

with a purchased supplemental plan

CIGNA MEDICARE ADVANTAGE PLANS

(supplemental plan is not needed)

YOU PAY

- **1.** The 20% gap plus deductibles and coinsurance
- 2. Premiums and copays for Part D prescription drug plans

Original Medicare covers 80% of approved charges

YOU PAY

- 1. Monthly premium (supplemental covers the 20% gap)
- 2. Premiums and copays for Part D prescription drug plans

Original Medicare covers 80% of approved charges

YOU PAY

No monthly plan premiums and no or low copays

Plan covers

100%

of Original Medicare benefits



Not Covered

- No Prescription Drugs
- > No Dental

Not Covered

- No Prescription Drugs
- > No Dental

Plan may include coverage for:

- > Prescription Drugs*
- > Dental*
- > Hearing*
- > Vision*
- > Fitness Program*
- > Health
 - Information
 - Line



Out-of-pocket protection



Our plans include an approach to health care that puts YOU first.

No maximum out-of-pocket limit

^{*} Not all plans offer this coverage. See *Summary of Benefits*.

WHEN YOU CAN JOIN

Enrolling is Easy

- 1. Choose your plan and review the *Summary* of *Benefits* in the "Coverage" section.
- 2. Review the *Partial Prescription Drug List* in the "Prescriptions" section.
- 3. Review the *Pre-Enrollment Checklist* in the "Enrollment" section.
- 4. Talk to your Benefit Advisor if you need advice.
- 5. Join during the enrollment period that is right for you.

Important: There is a Late Enrollment Penalty (LEP) if you go without Part D or creditable prescription drug coverage for any continuous period of 63 days or more after your Initial Enrollment Period is over. For a complete description, refer to the "Words We Use" section. There are four types of enrollment periods. You can talk to your Benefit Advisor about the enrollment period that applies to you.

Initial

Enrollment Period

Three months before, the month of, and three months after you turn 65, or when Part A and Part B become effective

Special

Enrollment Period

Year-round, depending on your situation*, such as retiring or moving

Annual

Enrollment Period

From October 15 - December 7

Open

Enrollment Period

From January 1 – March 31, if you are enrolled in a Medicare Advantage plan, you can return to Original Medicare or switch to another Medicare Advantage plan



^{*} On the last page of the *Enrollment Form*, you can select an "SEP Code" for "Special Enrollment Period" if you qualify. Please review the disclaimers at the end of the "Coverage" section.

WHICH PLAN TYPE IS RIGHT FOR YOU?

Cigna's Medicare Advantage plans go beyond the benefits of Original Medicare to provide you with extra benefit options. It is important to compare the plan types and understand which fits your needs the best.*

Health Maintenance Organization (HMO)

A Health Maintenance Organization contracts with Medicare providing you with access to a network of doctors and hospitals that coordinate your care, with an emphasis on prevention. With an HMO, your care may not be covered if you go outside the HMO network without obtaining prior approval.

Preferred Provider Organization (PPO)**

A Preferred Provider Organization provides access to a network of doctors and hospitals that coordinate your care. PPOs have a network of doctors and facilities, but also allow you to use any doctor or hospital outside of the network for a higher copay or coinsurance.

Chronic Special Needs Plan (C-SNP)

A Chronic Special Needs plan is a Medicare Advantage plan with coverage designed especially for Medicare beneficiaries with certain chronic conditions (such as diabetes), or have some other specific need.

Dual Special Needs Plan (D-SNP)

A Dual Special Needs plan is a Medicare Advantage plan with coverage designed for Medicare beneficiaries who receive additional medical assistance from the state. You must have both Medicaid and Medicare to join a Cigna D-SNP plan.



^{*} Contact a Benefit Advisor for more information on plans available in your area.

^{**} For PPO and POS plans, out-of-network/non-contracted providers are under no obligation to treat members, except in emergency situations.

WORDS WE USE

This section provides easy-to-understand definitions of common words that are used throughout this booklet.

Care Management

Program that helps you get the care you need at the right time and place. A dedicated case manager works with you and your doctors to access services that can help you; prevent complications, improve health outcomes and create a better health care experience.

Coinsurance

An amount you may be required to pay as your share of the cost for services or prescription drugs. Coinsurance is usually a percentage (for example, 20%).

Copay

An amount you may be required to pay as your share of the cost for a medical service or supply, like a doctor's visit, hospital outpatient department visit or a prescription drug. A copay is usually a set amount, rather than a percentage. For example, you might pay \$10 or \$20 for a doctor's visit or prescription drug.

Cost-Share

Any attribute of a benefit that describes the financial responsibility between a customer and the plan administrator as it relates to the payment for a service. See coinsurance, copay and deductible.

Customer

The person who is enrolled in a Cigna plan. You are a customer of Cigna.

Deductible

The amount you pay for covered services before your plan begins to pay. You may not need to pay a deductible before you can get coverage under the plan. Please refer to your *Evidence of Coverage* for deductible information.

Disease Management

Focuses on helping customers manage longterm or chronic health conditions. This program is a part of Care Management

Evidence of Coverage (EOC)

The document that explains your coverage, rights and protections under the plan. Please read this document carefully.

Explanation of Benefits (EOB)

A written explanation that reports the final decision of a claim. The EOB goes to the customer (subscriber or patient) and shows what was paid by the insurance company, as well as the customer's responsibility.

Identification Card (ID Card)

The card from Cigna that verifies you are a customer of Cigna and eligible for coverage. This card has your primary care provider name and phone number on it. If you lose this card, please call Customer Service.

Independent Physician Association (IPA)

An IPA is designed to provide a team of primary care and specialty physicians who can manage your health care needs. If your medical condition should ever require you to seek care outside the IPA, your primary care provider will continue to assist you in the coordination of any needed services outside of the IPA. Not available in all markets.

Late Enrollment Penalty (LEP)

The LEP is added to your monthly Part D premium (even if your premium is \$0) for as long as you have Medicare prescription drug coverage. Your LEP amount may change every year as CMS recalculates rates on an annual basis. You will have to pay it each month as long as you have Medicare prescription drug coverage, even if you change your Medicare drug plan. The cost of the LEP depends on how long you went without Part D or creditable prescription drug coverage.

Low Income Subsidy (LIS)

Also known as Extra Help. A Medicare program designed to help people with limited income and resources pay Medicare prescription drug premium costs.

Maximum Coverage Amount

The total amount Cigna will pay for a benefit or service within a specific time period. Once the maximum coverage amount is reached, the customer is responsible for the remaining cost.

Medicare Advantage Plan

Also known as Medicare Part C. A Medicare Advantage plan provides coverage to people with Medicare Part A (hospital coverage) and Part B (medical coverage). Cigna is a Medicare Advantage plan.

Medicare Part D

The Medicare prescription drug coverage benefit is Medicare Part D. To get the Medicare Part D benefit, you must join a plan through an insurance company approved by Medicare.

Cigna offers Part D coverage with many of our plans. Each plan can vary in cost and drugs covered.

Network Provider

A provider is a health care professional or health care facility contracted to be a part of Cigna's network. This type of provider can be referred to as an "in-network provider" or "participating provider."

Non-Network Provider

A health care professional or health care facility who is not contracted with Cigna's network. This type of provider can be referred to as an "out-of-network provider" or "non-participating provider." Depending on your plan, you may have the option to see non-network providers. Please refer to your *Evidence of Coverage* for more information.

Original Medicare

The Medicare plan that allows you to go to any Medicare-approved doctor, health care professional or health care facility. Many people have this plan, and it is the one most people are familiar with. You have to pay a yearly deductible, a coinsurance and certain copayments.

There are two parts to Original Medicare, Part A (hospital coverage) and Part B (medical coverage).

Pharmacy Exception

A type of plan decision that, if approved, allows you to get a drug that is not on the plan's formulary or get a non-preferred drug for a lower cost-sharing amount. You may also request an exception if the plan requires you to try a certain drug before receiving one you are requesting or the plan limits the quantity or dosage of a drug you are requesting.

Physician Organized Delivery (POD) Systems

A POD represents a network of physicians with similar referral patterns, organized to administer health care services to the plan's membership. If you select a primary care provider (PCP) who belongs to a POD, your PCP will refer you to specialists affiliated with the same POD with whom they work closely to coordinate your care. Not available in all markets.

Point of Service (POS)

Depending on your plan, you may have the option to select a provider, clinic or outpatient facility which is not in your plan's service area and/or network of providers. Your out-of-pocket expense for this benefit must go through our Customer Service department for prior approval.

Preferred Pharmacy

You will typically save money by using preferred pharmacies. Your prescription drug costs (like a copay or coinsurance) will typically be less at a preferred network pharmacy because it has a preferred agreement with your plan. Visit CignaMedicare.com for the most current *Pharmacy Directory*.

Prescription Drug List

Also known as a formulary. A list of prescription drugs, both generic and brand name, used by health care providers to identify drugs that provide the best overall value. For a complete list of prescription drugs covered by Cigna, please visit CignaMedicare.com.

Primary Care Provider (PCP)

Also known as primary care physician. Your PCP is the team leader for all of your health care needs, so he or she knows your entire health picture. Your PCP will refer you to the right specialists and hospitals, and work with them to keep you healthy.

Prior Authorization

Select services or medications may need up front approval before you are able to receive them. Please talk to your doctor or call Customer Service for more information.

Referral

An approval from your primary care provider that allows you to visit a specialist or receive certain services. Referrals are very important because they help your PCP keep track of your health. The PCP may be able to conduct tests or treatments in his or her office, allowing you to avoid the additional copayment or coinsurance for a specialist. Some plans may not require referrals. See plan details for specifics.

Service Area

The geographic area that Cigna covers and has plans available.

Summary of Benefits

The document providing a brief listing of your plan's coverage and the cost-sharing you will be responsible for when you get services.

^{*} Please refer to your Evidence of Coverage (EOC) for a full list of words to know.



Coverage

The Summary of Benefits helps you see the benefits offered by a plan. In this section, you can:

- > Find an easy-to-understand summary of plan benefits and coverage
- **>** Look for your county listed in the service area
- Compare coverage based on what benefits are important to you

Need help?

PHONE 1-866-612-0287 (TTY 711)

8 a.m. to 8 p.m. local time

October to March: 7 days a week
April to September: Monday to Friday

Our automated phone system may answer your call weekends, holidays and after hours.

VISIT CignaMedicare.com

Together, all the way."



Health Benefits for a Better You

Cigna Medicare Advantage plans give you additional plan benefits not offered by Original Medicare and allow you to focus on your health.*

Dental

A better smile, a healthier you. Depending on your plan, you may receive basic preventive services, such as oral exams and cleanings; additional comprehensive coverage, such as fillings and dentures; or an allowance toward your dental care. Limitations may apply.

Vision

Vision services include routine well eye exams, diabetic retinal and glaucoma exams for customers who are at risk, as well as an allowance toward the cost of frames or contact lenses.

Hearing

Hearing benefit includes a hearing test, an allowance toward purchase of hearing aid(s), 4 years of batteries included, fitting and follow-up visits.

Health Information Line

Talk one-on-one with a Nurse Advocate to get timely answers to your healthrelated questions at no additional cost, anytime day or night.

Fitness Program

Get healthier with Cigna's fitness benefit provided through the Silver&Fit™ Exercise and Healthy Aging fitness program. The program offers a fitness center membership or home fitness program in addition to enhanced technology options and senior lifestyle coaching.

Over-the-Counter (OTC) Allowance

The OTC benefit provides you with a quarterly allowance to order your OTC medications and products up to 12 times per calendar year for shipment directly to your home.

Transportation

Non-emergent transportation based on specific customer's needs for trips to and from approved locations. Mileage restrictions may apply.

Post-Hospital Meal Benefit

This benefit helps make your transition back home more comfortable. Meals may be delivered to your home after a qualified inpatient hospital stay, certain limitations apply.

^{*} Please see the plans *Summary of Benefits* for more information. Some benefits may vary by plan. Restrictions may apply. Please review the disclaimers at the end of the "Coverage" section.

SUMMARY **OF BENEFITS**

January 1, 2020 - December 31, 2020

Cigna-HealthSpring Preferred (HMO) H9460-001

★ No referral required

Our service area include the following counties:

Kansas City: Cass, Clay, Jackson, Platte, and Ray counties, MO; Johnson, Miami and Wyandotte counties, KS

Together, all the way.





INTRODUCTION TO SUMMARY OF BENEFITS

What's Inside

- 1 About Cigna-HealthSpring
 Preferred (HMO)
- 2 Monthly Premium, Deductible and Limits
- 3 Covered Medical and Hospital Benefits
- 4 Prescription Drug Benefits

This Summary of Benefits gives you a summary of what Cigna-HealthSpring Preferred (HMO) covers and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, refer to the plan's Evidence of Coverage (EOC) online at www.CignaMedicare.com, or call us to request a copy.

Tips for comparing your Medicare choices

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits. Or, use the Medicare Plan Finder on www.medicare.gov.
- If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Cigna-HealthSpring Preferred (HMO) Phone Numbers and Website

- If you are already a customer of this plan, call toll-free 1-800-668-3813 (TTY 711). Customer Service is available October 1 March 31, 8 a.m. 8 p.m. local time, 7 days a week. From April 1 September 30, Monday Friday 8 a.m. 8 p.m. local time. Our automated phone system may answer your call weekends, holidays and after hours.
- If you are not a customer of this plan, call toll-free 1-866-612-1391 (TTY 711), Licensed agents are available October 1 March 31, 8 a.m. 8 p.m. local time, 7 days a week. From April 1 September 30, Monday Friday 8 a.m. 8 p.m. local time. Our automated phone system may answer your call weekends, holidays and after hours.
- > Our website: www.CignaMedicare.com.

1 ABOUT CIGNA-HEALTHSPRING PREFERRED (HMO)

Who can join?

To join Cigna-HealthSpring Preferred (HMO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area.

Our service area includes the following counties:

Kansas City: Cass, Clay, Jackson, Platte, and Ray counties, MO; Johnson, Miami and Wyandotte counties, KS

Which doctors, hospitals and pharmacies can I use?

Cigna-HealthSpring Preferred (HMO) has a network of doctors, hospitals, pharmacies and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

- You can see our plan's Provider and Pharmacy Directory at our website, www.CignaMedicare.com.
- Or, call us and we will send you a copy of the Provider and Pharmacy Directory.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers—and more.

- Our customers get all of the benefits covered by Original Medicare.
- Our customers also get more than what is covered by Original Medicare. Some of the extra benefits are outlined in this Summary of Benefits.

We cover Part D drugs. In addition, we cover Part B drugs such as chemotherapy and some drugs administered by your provider.

- You can see the plan's complete Comprehensive Prescription Drug List (formulary) which lists the Part D prescription drugs along with any restrictions on our website, www.CignaMedicare.com.
- Or, call us and we will send you a copy of the plan's Comprehensive Prescription Drug List (formulary).

How will I determine my drug costs?

Our plan groups each medication into one of five "tiers." To locate the tier of your prescribed drug, please refer to the *Comprehensive Prescription Drug List* (formulary). The amount you pay depends on the tier of the drug you're taking and what prescription drug coverage stage you have reached. For information about the prescription drug coverage stages that occur after you meet your deductible, see the "Prescription Drug Benefits" section within this *Summary of Benefits*.

MONTHLY PREMIUM, DEDUCTIBLE AND LIMITS

Benefit	Cigna-HealthSpring Preferred (HMO)	
Monthly Premium, Deductible and Limits		
Monthly Premium \$0 per month. In addition, you must keep paying your Medicare Part		
Medical Deductible This plan does not have a deductible.		
Pharmacy (Part D) Deductible This plan does not have a deductible.		
Is there any limit on how much I will pay for my covered services?	Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care. Your yearly limit(s) in this plan: \$4,000 for services you receive from in-network providers for Medicare-covered benefits. This limit is the most you pay for copays, coinsurance and other costs for Medicare services for the year. If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.	

3

COVERED MEDICAL AND HOSPITAL BENEFITS

Benefit	What You Pay	
Covered Medical and Hospital Benefits Note: Services with a ¹ may require prior authorization. Services with a ² may require a referral from your doctor.		
Inpatient Hospital Coverage ¹		
Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.	\$275 per day for days 1–7 \$0 per day for days 8–90	
Outpatient Surgery		
Ambulatory Surgical Center (ASC) ¹	\$0 – \$240 copay	
Outpatient Services ¹	\$0 – \$275 copay	
Outpatient Observation ¹	\$275 copay	
Doctors' Visits		
Primary Care Physician (PCP)	\$0 copay	
Specialists	\$0 copay	
Preventive Care		
Our plan covers many Medicare-covered preventive services, including: Abdominal aortic aneurysm screening Alcohol misuse counseling Bone mass measurement Breast cancer screening (mammogram) Cardiovascular disease (behavioral therapy) Cardiovascular screenings Cervical and vaginal cancer screening Colorectal cancer screening (colonoscopy, fecal occult blood test, flexible sigmoidoscopy) Depression screening Diabetes screenings HIV screening Lung cancer screening with low dose computed tomography (LDCT) Medical nutrition therapy services Medicare Diabetes Prevention Program (MDPP) Obesity screening and counseling Prostate cancer screenings (PSA)and counseling	\$0 copay Any additional preventive services approved by Medicare during the contract year will be covered. Please see your Evidence of Coverage (EOC) for frequency of covered services.	

Benefit	What You Pay	
Preventive Care (Continued)		
> Sexually transmitted infections screening	\$0 copay	
 Smoking and tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease) Vaccines, including Flu shots, Hepatitis B shots and Pneumococcal shots "Welcome to Medicare" preventive visit (one-time) Yearly "Wellness" visit 	Any additional preventive services approved by Medicare during the contract year will be covered. Please see your <i>Evidence of Coverage</i> (EOC) for frequency of covered services.	
Emergency Care		
Emergency Care Services	\$90 copay	
	If you are admitted to the hospital within 24 hours for the same condition, you do not have to pay your share of the cost for emergency care.	
Worldwide Emergency/Urgent	\$90 copay	
Coverage/Emergency Transportation	Maximum worldwide coverage amount \$50,000	
Urgently Needed Services		
Urgent Care Services	\$45 copay	
	If you are admitted to the hospital within 24 hours for the same condition, you do not have to pay your share of the cost for urgent care.	
Diagnostic Services, Labs and Imaging (Costs for these services may vary based on place of services)	rice)	
Diagnostic Procedures and Tests ¹	\$0–\$200 copay	
Lab Services ¹	\$0 copay	
Therapeutic Radiological Services ¹	20% coinsurance	
X-ray Services	\$10 copay	
Diagnostic Radiological Services (such as MRIs, CT Scans) ¹	\$0–\$200 copay	
Hearing Services		
Hearing Exams (Medicare-covered)	\$0 copay	
Routine Hearing Exams	\$0 copay for one routine exam every year	
Hearing Aid Evaluation/Fitting	\$0 copay for one fitting evaluation per hearing aid every three years	
Hearing Aids	\$0 copay up to plan maximum coverage amount for hearing aids of \$700 per ear per device every three years	

Benefit	What You Pay	
Dental Services		
Dental Services (Medicare-covered) ¹ Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth)	\$0 copay	
Preventive Dental Services¹ - Prophylaxis/cleaning (one every six months) - Oral exams - Dental x-rays	\$0 copay	
Comprehensive Dental Services ¹ - Restorative - Periodontics - Extractions - Prosthodontics/oral surgery	\$10–\$195 copay up to a maximum coverage amount of \$1,000 every year	
Vision Services		
Eye Exams (Medicare-covered)	\$0 copay	
Routine Eye Exam	\$0 copay for one routine exam every year	
Glaucoma Screening (Medicare-covered)	\$0 copay	
Eyewear (Medicare-covered)	\$0 copay	
Routine Eyewear - Contact lenses (unlimited) - Eyeglasses—lenses and frames (one every year) - Eyeglass lenses (one every year) - Eyeglass frames (one every year) - Upgrades	\$0 copay up to plan maximum coverage amount of \$200 every year	
Mental Health Services		
Inpatient ¹ Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.	\$275 per day for days 1–5 \$0 per day for days 6–90	
Outpatient ¹ Individual or Group Therapy Visit	\$40 copay	
Skilled Nursing Facility (SNF) ¹		
Our plan covers up to 100 days in the SNF.	\$0 per day for days 1–20 \$178 per day for days 21–100	

Benefit	What You Pay
Rehabilitation Services	
Cardiac (Heart) Rehab Services ¹	\$10 copay
Pulmonary Rehab Services ¹	\$10 copay
Occupational Therapy Services ¹	\$40 copay
Physical Therapy and Speech and Language Therapy Services ¹	\$40 copay
Ambulance ¹	
Ground Service (one-way trip)	\$220 copay
Air Service (one-way trip)	20% coinsurance
Transportation ¹	
Members are required to coordinate with Cigna vendor for transportation to plan-approved locations at least 48 hours in advance. Mileage restrictions may apply. See <i>Evidence of Coverage</i> for full details and restrictions related to benefit.	\$0 for 10 one-way trips every year
Prescription Drugs	
Medicare Part B Drugs ¹ Medicare-covered Part B Drugs may be subject to step therapy requirements.	20 % coinsurance This plan has Part D prescription drug coverage. See Section 4 in the <i>Summary of Benefits</i> .
Foot Care (Podiatry Services)	
Podiatry Services (Medicare-covered)	\$0 copay
Routine Podiatry Services	Not Covered
Medical Equipment and Supplies	
Durable Medical Equipment (wheelchairs, oxygen, etc.) ¹	20% coinsurance
Prosthetic Devices (braces, artificial limbs, etc.) and Related Medical Supplies ¹	20% coinsurance
Diabetes Supplies and Services	\$0 copay for diabetes self-management training
	20% coinsurance for therapeutic shoes or inserts
	0% or 20% coinsurance; depending on the brand of diabetic monitoring supplies
Fitness and Wellness Programs	
Fitness Program Program offers a fitness center membership or home fitness program in addition to enhanced technology options and senior lifestyle coaching.	\$0 copay

Benefit	What You Pay
Health Information Line	
Talk one-on-one with a Nurse Advocate to get timely answers to your health-related questions at no additional cost, anytime day or night.	\$0 copay
Chiropractic Care	
Chiropractic Services (Medicare-covered)	\$15 copay
Routine Chiropractic Services	Not Covered
Home Health Care ¹	
	\$0 copay
Hospice	
Hospice care must be provided by a Medicare-certified hospice program.	\$0 copay
Our plan covers hospice consultation services (one-time only) before you select hospice. Hospice is covered outside of our plan. You may have to pay part of the cost for drugs and respite care. Please contact the plan for more details.	
Outpatient Substance Abuse ¹	
Individual or Group Therapy Visit	\$40 copay
Opioid Treatment Services ¹	
FDA-approved treatment medications in addition to testing, counseling and therapy.	\$40 copay
Over-the-Counter Items (OTC)	
Over-the-counter drugs and other health-related pharmacy products, as listed in the OTC catalog.	\$25 per quarter
Meal Benefit	
	\$0 copayment for post-hospital meals Limited to 14 meals per discharge from qualified hospital stay (up to three stays per year)
MD Live Telehealth Services (Medicare-covered)	
Covered services include certain telehealth services such as: allergies, cough, headache, nausea and other low-risk illnesses. You must use a network provider that offers this service.	\$0 copay
Acupuncture	
	Not Covered

4

PRESCRIPTION DRUG BENEFITS

Benefit

Cigna-HealthSpring Preferred (HMO)

Prescription Drug Benefits

Medicare Part D Drugs Initial Coverage (after you pay your deductible, if applicable)

Tier 1: Preferred Generic Drugs

Tier 2: Generic Drugs

Tier 3: Preferred Brand Drugs

Tier 4: Non-Preferred Drugs

Tier 5: Specialty Drugs

The following charts shows the cost-sharing amounts for covered drugs under this plan. After you pay your yearly Part D deductible, you pay the following until your total yearly drug costs reach **\$4,020**. Total yearly drug costs are the total drug costs paid by both you and our plan.

	Preferred Mail Order Cost-Sharing		
Tier	30 Days	60 Days	90 Days
Tier 1	\$2	\$4	\$0
Tier 2	\$5	\$10	\$0
Tier 3	\$42	\$84	\$126
Tier 4	46%	46%	46%
Tier 5	33%	Not available	Not available

	Preferred Retail Cost-Sharing		
Tier	30 Days	60 Days	90 Days
Tier 1	\$2	\$4	\$0
Tier 2	\$5	\$10	\$10
Tier 3	\$42	\$84	\$126
Tier 4	46%	46%	46%
Tier 5	33%	Not available	Not available

	Standard Mail Order Cost-Sharing		
Tier	30 Days	60 Days	90 Days
Tier 1	\$7	\$14	\$14
Tier 2	\$10	\$20	\$20
Tier 3	\$47	\$94	\$141
Tier 4	46%	46%	46%
Tier 5	33%	Not available	Not available

	Standard Retail Cost-Sharing		
Tier	30 Days	60 Days	90 Days
Tier 1	\$7	\$14	\$14
Tier 2	\$10	\$20	\$20
Tier 3	\$47	\$94	\$141
Tier 4	46%	46%	46%
Tier 5	33%	Not available	Not available

Benefit	Cigna-HealthSpring Preferred (HMO)
Prescription Drug Benefits	
Medicare Part D Drugs Initial Coverage (Continued)	You may get your drugs at preferred or standard network retail pharmacies, or preferred mail order pharmacies. Your prescription drug copay will typically be less at a preferred network pharmacy because it has a preferred agreement with your plan.
	You can get your prescription from an out-of-network pharmacy, but may pay more than you would pay at an in-network pharmacy. If you reside in a long term care facility, you would pay the standard retail cost-sharing at an in-network pharmacy.
	Your costs may be different if you qualify for Extra Help. Your copay or coinsurance is based on the drug tier for your medication, which you can find in the plan <i>Comprehensive Prescription Drug List</i> (formulary) on our website www.CignaMedicare.com. Or, call us and we will send you a copy of the <i>Comprehensive Prescription Drug List</i> (formulary).
Coverage Gap	Most Medicare prescription drug plans have a Coverage Gap (also called the "Donut Hole"). This means that there is a temporary change in what you will pay for your drugs. The Coverage Gap begins after your total yearly prescription drug cost (including what our plan has paid and what you have paid) reaches \$4,020. Not everyone will enter the Coverage Gap.
	After you enter the Coverage Gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$6,350, which is the end of the Coverage Gap.
Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) have reached \$6,350 , the plan will pay most of the cost for your drugs. Your share of the cost of covered drugs will be the greater of:
	5% of the cost of the drug
	— or —
	\$3.60 copay for generic drugs (including brand drugs treated as generic) and \$8.95 copay for all other drugs.

SUMMARY OF BENEFITS

January 1, 2020 - December 31, 2020

Cigna-HealthSpring Advantage (HMO) H9460-002

+ No referral required

Our service area include the following counties:

Kansas City: Cass, Clay, Jackson, Platte, and Ray counties, MO; Johnson, Miami and Wyandotte counties, KS

Together, all the way.





INTRODUCTION TO SUMMARY OF BENEFITS

What's Inside

- 1 About Cigna-HealthSpring
 Advantage (HMO)
- 2 Monthly Premium, Deductible and Limits
- 3 Covered Medical and Hospital Benefits

This Summary of Benefits gives you a summary of what Cigna-HealthSpring Advantage (HMO) covers and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, refer to the plan's Evidence of Coverage (EOC) online at www.CignaMedicare.com, or call us to request a copy.

Tips for comparing your Medicare choices

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits. Or, use the Medicare Plan Finder on www.medicare.gov.
- If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Cigna-HealthSpring Advantage (HMO) Phone Numbers and Website

- If you are already a customer of this plan, call toll-free 1-800-668-3813 (TTY 711).
 Customer Service is available October 1 March 31, 8 a.m. 8 p.m. local time, 7 days a week. From April 1 September 30, Monday Friday 8 a.m. 8 p.m. local time. Our automated phone system may answer your call weekends, holidays and after hours.
- If you are not a customer of this plan, call toll-free 1-866-612-1391 (TTY 711), Licensed agents are available October 1 March 31, 8 a.m. 8 p.m. local time, 7 days a week.
 From April 1 September 30, Monday Friday 8 a.m. 8 p.m. local time. Our automated phone system may answer your call weekends, holidays and after hours.
- > Our website: www.CignaMedicare.com.

1 ABOUT CIGNA-HEALTHSPRING ADVANTAGE (HMO)

Who can join?

To join Cigna-HealthSpring Advantage (HMO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area.

Our service area includes the following counties:

Kansas City: Cass, Clay, Jackson, Platte, and Ray counties, MO; Johnson, Miami and Wyandotte counties, KS

Which doctors and hospitals can I use?

Cigna-HealthSpring Advantage (HMO) has a network of doctors, hospitals and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

- You can see our plan's Provider Directory at our website, www.CignaMedicare.com.
- Or, call us and we will send you a copy of the Provider Directory.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers—and more.

- Our customers get all of the benefits covered by Original Medicare.
- Our customers also get more than what is covered by Original Medicare. Some of the extra benefits are outlined in this Summary of Benefits.

Cigna-HealthSpring Advantage (HMO) covers Part B drugs including chemotherapy and some drugs administered by your provider; however, this plan does not cover Part D prescription drugs.

MONTHLY PREMIUM, DEDUCTIBLE AND LIMITS

Benefit	Cigna-HealthSpring Advantage (HMO)	
Monthly Premium, Deductible and Limits		
Monthly Premium	\$0 per month. In addition, you must keep paying your Medicare Part B premium.	
Medical Deductible	This plan does not have a deductible.	
Is there any limit on how much I will pay for my covered services?	Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care.	
	Your yearly limit(s) in this plan: \$3,900 for services you receive from in-network providers for Medicare-covered benefits.	
	This limit is the most you pay for copays, coinsurance and other costs for Medicare services for the year. If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.	
	Please note that you will still need to pay your monthly premiums.	

3

COVERED MEDICAL AND HOSPITAL BENEFITS

Benefit	What You Pay		
Covered Medical and Hospital Benefits Note: Services with a ¹ may require prior authorization. Services with a ² may require a referral from your doctor.			
Inpatient Hospital Coverage ¹			
Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.	\$345 per day for days 1–5 \$0 per day for days 6–90		
Outpatient Surgery			
Ambulatory Surgical Center (ASC) ¹	\$0 – \$275 copay		
Outpatient Services ¹	\$0–\$350 copay		
Outpatient Observation ¹	\$350 copay		
Doctors' Visits			
Primary Care Physician (PCP)	\$0 copay		
Specialists	\$40 copay		
Preventive Care			
Our plan covers many Medicare-covered preventive services, including: Abdominal aortic aneurysm screening Alcohol misuse counseling Bone mass measurement Breast cancer screening (mammogram) Cardiovascular disease (behavioral therapy) Cardiovascular screenings Cervical and vaginal cancer screening Colorectal cancer screening (colonoscopy, fecal occult blood test, flexible sigmoidoscopy) Depression screening Diabetes screenings HIV screening Lung cancer screening with low dose computed tomography (LDCT) Medical nutrition therapy services Medicare Diabetes Prevention Program (MDPP) Obesity screening and counseling Prostate cancer screenings (PSA)	\$0 copay Any additional preventive services approved by Medicare during the contract year will be covered. Please see your Evidence of Coverage (EOC) for frequency of covered services.		

Benefit	What You Pay
Preventive Care (Continued)	
 Sexually transmitted infections screening and counseling Smoking and tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease) Vaccines, including Flu shots, Hepatitis B shots and Pneumococcal shots "Welcome to Medicare" preventive visit (one-time) Yearly "Wellness" visit 	\$0 copay Any additional preventive services approved by Medicare during the contract year will be covered. Please see your <i>Evidence of Coverage</i> (EOC) for frequency of covered services.
Emergency Care	
Emergency Care Services	\$90 copay
	If you are admitted to the hospital within 24 hours for the same condition, you do not have to pay your share of the cost for emergency care.
Worldwide Emergency/Urgent	\$90 copay
Coverage/Emergency Transportation	Maximum worldwide coverage amount \$50,000
Urgently Needed Services	
Urgent Care Services	\$45 copay If you are admitted to the hospital within 24 hours for the same condition, you do not have to pay your share of the cost for urgent care.
Diagnostic Services, Labs and Imaging (Costs for these services may vary based on place of services)	vice)
Diagnostic Procedures and Tests ¹	\$0-\$200 copay
Lab Services ¹	\$0 copay
Therapeutic Radiological Services ¹	20% coinsurance
X-ray Services	\$10 copay
Diagnostic Radiological Services (such as MRIs, CT Scans) ¹	\$0–\$200 copay
Hearing Services	'
Hearing Exams (Medicare-covered)	\$0 copay in a Primary Care Physician office; \$20 copay in a Specialist office
Routine Hearing Exams	\$0 copay for one routine exam every year
Hearing Aid Evaluation/Fitting	\$0 copay for one fitting evaluation per hearing aid every three years

Benefit	What You Pay			
Hearing Aids	\$0 copay up to plan maximum coverage amount for hearing aids of \$700 per ear per device every three years			
Dental Services				
Dental Services (Medicare-covered) ¹ Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth)	\$40 copay			
Preventive Dental Services ¹ — Prophylaxis/cleaning (one every six months) — Oral exams — Dental x-rays	\$0 copay			
Comprehensive Dental Services ¹ - Restorative - Periodontics - Extractions - Prosthodontics/oral surgery	\$10-\$195 copay up to a maximum coverage amount of \$1,000 every year			
Vision Services				
Eye Exams (Medicare-covered)	\$0 copay for diabetic retinal exams; \$40 copay for all other Medicare-covered vision services			
Routine Eye Exam	\$0 copay for one routine exam every year			
Glaucoma Screening (Medicare-covered)	\$0 copay			
Eyewear (Medicare-covered)	\$0 copay			
Routine Eyewear - Contact lenses (unlimited) - Eyeglasses—lenses and frames (one every year) - Eyeglass lenses (one every year) - Eyeglass frames (one every year) - Upgrades	\$0 copay up to plan maximum coverage amount of \$250 every year			
Mental Health Services				
Inpatient ¹ Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.	\$345 per day for days 1–4 \$0 per day for days 5–90			
Outpatient ¹ Individual or Group Therapy Visit	\$40 copay			

Benefit	What You Pay					
Skilled Nursing Facility (SNF) ¹						
Our plan covers up to 100 days in the SNF.	\$0 per day for days 1–20					
	\$178 per day for days 21–100					
Rehabilitation Services						
Cardiac (heart) Rehab Services ¹	\$10 copay					
Pulmonary Rehab Services ¹	\$10 copay					
Occupational Therapy Services ¹	\$40 copay					
Physical Therapy and Speech and Language Therapy Services¹	\$40 copay					
Ambulance ¹						
Ground Service (one-way trip)	\$220 copay					
Air Service (one-way trip)	20% coinsurance					
Transportation ¹						
Members are required to coordinate with Cigna vendor for transportation to plan-approved locations at least 48 hours in advance. Mileage restrictions may apply. See <i>Evidence of Coverage</i> for full details and restrictions related to benefit.	\$0 for 10 one-way trips every year					
Prescription Drugs						
Medicare Part B Drugs ¹ Medicare-covered Part B Drugs may be subject to step therapy requirements.	20% coinsurance					
Foot Care (Podiatry Services)						
Podiatry Services (Medicare-covered)	\$35 copay					
Routine Podiatry Services	Not Covered					
Medical Equipment and Supplies						
Durable Medical Equipment (wheelchairs, oxygen, etc.) ¹	20% coinsurance					
Prosthetic Devices (braces, artificial limbs, etc.) and Related Medical Supplies ¹	20% coinsurance					
Diabetes Supplies and Services	\$0 copay for diabetes self-management training					
	20% coinsurance for therapeutic shoes or inserts					
	0% or 20% coinsurance; depending on the brand of					

Benefit	What You Pay
Fitness and Wellness Programs	
Fitness Program Program offers a fitness center membership or home fitness program in addition to enhanced technology options and senior lifestyle coaching.	\$0 copay
Health Information Line	
Talk one-on-one with a Nurse Advocate to get timely answers to your health-related questions at no additional cost, anytime day or night.	\$0 copay
Chiropractic Care	
Chiropractic Services (Medicare-covered)	\$15 copay
Routine Chiropractic Services	Not Covered
Home Health Care ¹	
	\$0 copay
Hospice	
Hospice care must be provided by a Medicare-certified hospice program.	\$0 copay
Our plan covers hospice consultation services (one-time only) before you select hospice. Hospice is covered outside of our plan. You may have to pay part of the cost for drugs and respite care. Please contact the plan for more details.	
Outpatient Substance Abuse ¹	
Individual or Group Therapy Visit	\$40 copay
Opioid Treatment Services ¹	
FDA-approved treatment medications in addition to testing, counseling and therapy.	\$40 copay
Over-the-Counter Items (OTC)	
Over-the-counter drugs and other health-related pharmacy products, as listed in the OTC catalog.	\$25 per quarter
Meal Benefit	
	\$0 copayment for post-hospital meals
	Limited to 14 meals per discharge from qualified hospital stay (up to three stays per year)

Benefit	What You Pay
MD Live Telehealth Services (Medicare-covered)	
Covered services include certain telehealth services such as: allergies, cough, headache, nausea and other low-risk illnesses. You must use a network provider that offers this service.	\$0 copay
Acupuncture	
	Not Covered

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The disclaimers on this page apply to the benefits outlined throughout this document. This information is not a complete description of benefits. Benefits vary by plan. Prior authorization and / or referrals are required for certain services. A licensed benefit advisor can assist you with any questions about our plans by calling the number throughout this document. Limitations, copayments and restrictions may apply. Benefits, premiums and / or copayments / coinsurance may change on January 1 of each year. You must continue to pay your Medicare Part B premium. Individuals may enroll in a plan only during specific times of the year and must have Medicare Parts A and B. Individuals must live in the plan service area.

Cigna is contracted with Medicare for PDP plans, HMO and PPO plans in select states, and with select State Medicaid programs. Enrollment in Cigna depends on contract renewal. © 2019 Cigna

FOR ARIZONA RESIDENTS ONLY

Call Customer Service at 1-800-627-7534 (TTY 711), 8 a.m.-8 p.m. local time: October-March: 7 days a week, April-September: Monday to Friday. Our automated phone system may answer your call weekends, holidays and after hours.

FOR NON-ARIZONA RESIDENTS

Call Customer Service at 1-800-668-3813 (TTY 711), 8 a.m.-8 p.m. local time: October-March: 7 days a week, April-September: Monday to Friday. Our automated phone system may answer your call weekends, holidays and after hours.

FOR ENROLLMENT IN CIGNA-HEALTHSPRING ACHIEVE AND ACHIEVE PLUS PLANS

Enrollment in the Cigna-HealthSpring Achieve plans are for those who have been diagnosed with diabetes.

FOR ENROLLMENT IN CIGNA-HEALTHSPRING TOTALCARE AND TOTALCARE PLUS PLANS

Cigna-HealthSpring TotalCare plans are available to anyone who has both Medical Assistance (Medicaid) from the State and Medicare. ORLANDO, TAMPA and DAYTONA, FLORIDA RESIDENTS must have full Medicaid benefits from the State and Medicare. Premiums, copays, coinsurance, and deductibles may vary based on the level of Extra Help vou receive.

FOR ENROLLMENT IN PPO AND POS PLANS

For PPO and POS plans, out-of-network/non-contracted providers are under no obligation to treat Cigna members. except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

FOR ENROLLMENT IN ISNP PLANS

Cigna-HealthSpring Traditions plans are available to anyone with Medicare who meets the Skilled Nursing Facility (SNF) level of care and resides in a nursing home. Please contact the plan for further details.

Silver&Fit

Silver&Fit and Silver&Fit Connected! are trademarks of American Specialty Health Incorporated (ASH) and used with permission herein. The Silver&Fit program is provided by American Specialty Health Fitness, Inc., a subsidiary of ASH. Review the plans and benefits to see what fits you.

EXPRESS SCRIPTS

Express Scripts Pharmacy is a trademark of Express Scripts Strategic Development, Inc. Other pharmacies are available in our network.

CIGNA MEDICAL GROUP

Cigna Medical Group (CMG) is the medical group practice division of Cigna HealthCare of Arizona, Inc. All CMG services are provided exclusively by or through Cigna HealthCare of Arizona Inc., and not by Cigna Corporation. The Cigna Medical Group name, logo, and other Cigna marks are owned by Cigna Intellectual Property, Inc. Other providers are available in our network.

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Prescriptions

If your plan offers prescription drug coverage, you can review the enclosed *Partial Prescription Drug List* to see if your drugs are covered.

Need help?

PHONE 1-866-612-0287 (TTY 711)

8 a.m. to 8 p.m. local time

October to March: 7 days a week
April to September: Monday to Friday

Our automated phone system may answer your call weekends, holidays and after hours.

VISIT CignaMedicare.com

Together, all the way.



UNDERSTANDING THE PRESCRIPTION DRUG STAGES

Prescription drug coverage is based on a calendar year. You may not enter all phases. Amounts may change January 1 of each year.



Deductible Stage

During this stage, if your plan has a deductible, you usually pay the full cost of your prescription drugs up to the deductible amount.

Once you reach the deductible amount, you pay a copay in the Initial Coverage Stage.



Up to \$4,020

Initial Coverage Stage

During this stage, the plan pays its share of the cost and you pay a copay or coinsurance for each prescription you fill until your total prescription drug costs reach \$4,020.

Once you reach \$4,020, you enter the Coverage Gap Stage or "Donut Hole".



Up to \$6,350

Coverage Gap Stage

During this stage, you receive limited coverage on certain prescription drugs. You will also get a discount on brand name drugs and generic drugs. This stage continues until your yearly out-of-pocket prescription drug costs reach \$6,350.

Once your out-of-pocket costs reach \$6,350, you enter the Catastrophic Coverage Stage.



Through the end of the year

Catastrophic Coverage Stage

In this stage, you pay only a small copay or coinsurance amount for each prescription you fill.

ANNOUNCING OUR NEW HOME DELIVERY SERVICE

The Express Scripts Pharmacy^{sм} for Home Delivery

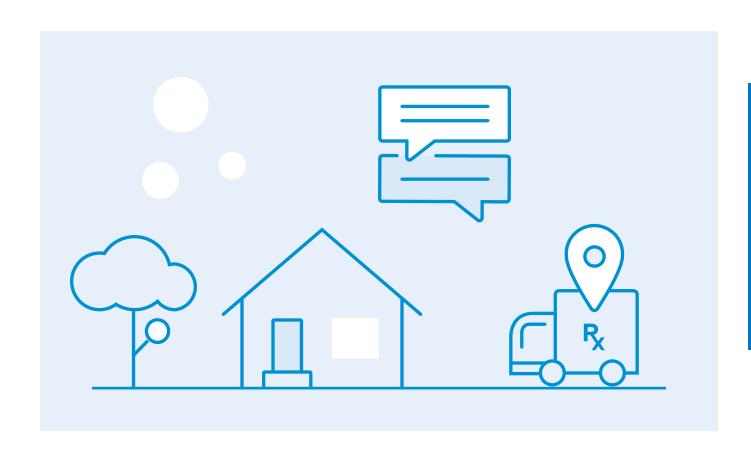
Available Now

In 2018 Cigna combined with Express Scripts. Our combined strength will further enhance our ability to serve our customers. The Express Scripts Pharmacy is a leading home delivery pharmacy which now provides home delivery services for Cigna Medicare customers.

- Express Scripts Pharmacy is the third largest pharmacy in the country
- > Serving over 10.5 million Americans

Not familiar with home delivery?

Home delivery provides the convenience of having your medications delivered to you. So you have one less thing to think about. And it can often provide you with the lowest cost for your medications. The savings will vary based on which plan you have, the medication you are taking, and if you receive Extra Help.



^{*} Please see the plans *Summary of Benefits* for more information. Some benefits may vary by plan. Please review the disclaimers at the end of the "Coverage" section.

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HOW TO READ YOUR PARTIAL PRESCRIPTION DRUG LIST

The Partial Prescription Drug List gives you a list of the most used drugs and is organized alphabetically. This is not a comprehensive list.



Above image is for example use only.

1 Drug Name

- > ALL CAPS = brand name drug
- > lowercase = generic drug

2 Drug Tier

Prescription drugs are grouped into drug tiers based on how much they cost. Drugs in Tier 1 will be your cheapest options. Drugs in Tier 5 or Tier 6 will be the most expensive.

Note for customers receiving Extra Help: Your LIS copay level will be based on how the FDA classifies certain drugs. Due to this, a generic drug may receive a preferred brand copay, or a preferred brand drug may receive a generic drug copay. Please see your LIS Rider for additional information on these copay levels. Or call Customer Service for further clarification regarding a specific drug.

3 Requirements (Reqs.)/Limits

Quantity Limits (QL): Some drugs have a set amount dispensed per the days supplied.

Prior Authorization (PA): Select services or medications may require approval before you are able to receive them. Please talk to your doctor or call Customer Service for more information.

Step Therapy (ST): Before moving to a more costly medication, a health plan may require you to try a lower-cost drug before the plan will pay for a more expensive medication.

Part B or Part D Coverage (B/D): This drug may be covered under Medicare Part B or D depending on circumstances and requires prior authorization.

Non-Extended Days Supply (NDS): Nonextended day supply medication. This drug is only available as a 30-day supply or less.

Please review the disclaimers at the end of the "Coverage" section.



PARTIAL PRESCRIPTION DRUG LIST

This is a *Partial Prescription Drug List* that provides the most commonly used drugs. A *Comprehensive Prescription Drug List* is available online at **CignaMedicare.com**.

Plan(s) covered:

Cigna-HealthSpring Preferred (HMO) H9460-001

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
A			amiodarone hydrochloride tabs	2	
ABILIFY MAINTENA	5	NDS QL(1/28)	AMITIZA	3	QL(60/30)
acetaminophen/codeine tabs 300mg 60mg	2	NDS QL(180/30)	amitriptyline hcl	3	PA
acetaminophen/codeine tabs 300mg 15mg, 300mg 30mg	2	NDS QL(360/30)	amitriptyline hydrochloride tabs 10mg, 50mg	3	PA
acyclovir tabs	2		amlodipine besylate	1	
ADEMPAS	5	PA NDS QL(90/30)	amlodipine besylate/benazepril hcl caps 5mg 40mg	1	
ADVAIR DISKUS	3	QL(60/30)	amlodipine besylate/benazepril	1	
ADVAIR HFA	3	QL(12/30)	hydrochloride amlodipine besylate/valsartan	1	
albuterol sulfate nebu 0.083%, 1.25mg/3ml	2	B/D PA	amlodipine/valsartan/hctz	1	
albuterol sulfate tabs 4mg	3		amlodipine/valsartan/		
albuterol sulfate hfa aers 108mcg/act (generic for ProAir	1	QL(17/30)	hydrochlorothiazide tabs 5mg 12.5mg 160mg	1	
albuterol sulfate hfa aers	,		ammonium lactate	2	
108mcg/act (generic for	4	QL(36/30)	amoxicillin caps	1	
Ventolin)	0		amoxicillin tabs	2	
ALCOHOL PREP PADS	2	OL (20/20)	amoxicillin/clavulanate potassium tabs	2	
alendronate sodium tabs 40mg	1	QL(30/30)	amphetamine/		
alendronate sodium tabs 35mg, 70mg	1	QL(4/28)	dextroamphetamine tabs		
alendronate sodium tabs 10mg, 5mg	1	QL(30/30)	1.875mg 1.875mg 1.875mg 1.875mg, 3.125mg 3.125mg 3.125mg 3.125mg, 7.5mg	3	QL(60/30)
alfuzosin hcl er	2	QL(30/30)	7.5mg 7.5mg 7.5mg		
allopurinol	1		amphetamine/ dextroamphetamine tabs 5mg	3	QL(90/30)
ALPHAGAN P OPHTHALMIC SOLN 0.1%	4		5mg 5mg 5mg amphetamine/	J	QL(30/00)
alprazolam tabs 0.25mg, 0.5mg, 1mg	2	QL(120/30)	dextroamphetamine tabs 3.75mg 3.75mg 3.75mg	3	QL(120/30)
alprazolam tabs 2mg	2	QL(150/30)	3.75mg		
amiodarone hcl tabs 200mg, 400mg	2				

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
amphetamine/			ARISTADA INJ 882MG/3.2ML	5	NDS QL(3.2/28)
dextroamphetamine tabs 2.5mg 2.5mg 2.5mg 2.5mg	3	QL(180/30)	ARISTADA INJ 1064MG/3.9ML	. 5	QL(3.9/56)
amphetamine/			ARISTADA INITIO	5	NDS QL(4.8/365)
dextroamphetamine tabs 1.25mg 1.25mg 1.25mg	3	QL(360/30)	ARNUITY ELLIPTA	3	QL(30/30)
1.25mg 1.25mg 1.25mg			atenolol	1	
ampicillin	2		atenolol/chlorthalidone	1	
anastrozole	2		atorvastatin calcium tabs 10mg, 20mg, 80mg	1	QL(30/30)
ANORO ELLIPTA	3	QL(60/30)	atorvastatin calcium tabs 40mg	1	QL(60/30)
APRISO	3	QL(120/30)	atropine sulfate ophthalmic		QL(00/00)
ARANESP ALBUMIN FREE INJ 500MCG/ML	5	PA NDS QL(1/21)	soln	3	
ARANESP ALBUMIN FREE		PA NDS	ATROVENT HFA	4	QL(25.8/30)
INJ 150MCG/0.3ML	5	QL(1.2/28)	augmented betamethasone dipropionate crea	2	
ARANESP ALBUMIN FREE INJ 200MCG/0.4ML	5	PA NDS QL(1.6/28)	AURYXIA	4	PA QL(360/30)
ARANESP ALBUMIN FREE INJ 100MCG/0.5ML	5	PA NDS QL(2/28)	AUSTEDO TABS 6MG	5	PA NDS QL(60/30)
ARANESP ALBUMIN FREE INJ 300MCG/0.6ML	5	PA NDS QL(2.4/28)	AUSTEDO TABS 12MG, 9MG	5	PA NDS QL(120/30)
ARANESP ALBUMIN FREE INJ 100MCG/ML, 200MCG/	5	PA NDS QL(4/28)	AVONEX INJ 30MCG/0.5ML	5	PA NDS QL(1/28)
ML, 300MCG/ML, 60MCG/ML ARANESP ALBUMIN FREE	4	, ,	AVONEX INJ 30MCG/VIAL	5	PA NDS QL(4/28)
INJ 60MCG/0.3ML ARANESP ALBUMIN FREE	4	PA QL(1.2/28)	AVONEX PEN	5	PA NDS QL(1/28)
INJ 10MCG/0.4ML,	4	PA QL(1.6/28)	AZASITE	3	G_(G)
40MCG/0.4ML ARANESP ALBUMIN FREE			azathioprine tabs	2	PA
INJ 25MCG/0.42ML	4	PA QL(1.68/28)	azelastine hcl nasal soln	3	QL(30/25)
ARANESP ALBUMIN FREE	4	PA QL(4/28)	azelastine hcl ophthalmic soln	2	
INJ 25MCG/ML, 40MCG/ML		` ,	azelastine hydrochloride nasal	3	QL(30/25)
aripiprazole tabs	3	QL(30/30)	soln		,
ARISTADA INJ 441MG/1.6ML	5	NDS QL(1.6/28)	azithromycin tabs 250mg, 500mg	2	
ARISTADA INJ 662MG/2.4ML	5	NDS QL(2.4/28)			

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
AZOPT	3		BRIVIACT TABS	4	QL(60/30)
В			budesonide susp	4	B/D PA
baclofen tabs 10mg, 5mg	1		bumetanide tabs	2	
baclofen tabs 20mg	2		bupropion hcl tabs 100mg	3	QL(120/30)
BAXDELA	4	QL(28/14)	bupropion hydrochloride tabs 75mg	3	QL(180/30)
BELSOMRA TABS 10MG, 15MG, 20MG	3	QL(30/30)	bupropion hydrochloride er (sr) tb12 100mg, 200mg	3	QL(60/30)
BELSOMRA TABS 5MG	3	QL(60/30)	bupropion hydrochloride er (sr)		
benazepril hcl	1		tb12 150mg	3	QL(90/30)
benazepril hcl/ hydrochlorothiazide	1		bupropion hydrochloride er (sr) tb12 150mg	3	QL(60/30)
benazepril hydrochloride	1		bupropion hydrochloride er (xl)	3	QL(30/30)
benztropine mesylate tabs	2	PA	tb24 300mg	ŭ	α=(σσ,σσ)
BESIVANCE	4		bupropion hydrochloride er (xl) tb24 150mg	3	QL(90/30)
betamethasone dipropionate crea	3		buspirone hcl	2	
BETASERON	5	PA NDS QL(14/28)	buspirone hydrochloride tabs 10mg, 5mg, 7.5mg	2	
bicalutamide	2		butalbital/acetaminophen/ caffeine tabs 325mg 50mg	3	PA QL(180/30)
BIDIL	3	QL(180/30)	40mg	3	PA QL(100/30)
BINOSTO	4		BYDUREON BCISE	4	QL(4/28)
bisoprolol fumarate	2		BYDUREON PEN	4	QL(4/28)
bisoprolol fumarate/	1		BYSTOLIC	3	
hydrochlorothiazide		01 (0.5/005)	C		
BOOSTRIX	3	QL(0.5/365)	calcipotriene oint	4	QL(120/30)
BREO ELLIPTA	3	QL(60/30)	calcitrene	4	QL(120/30)
BRILINTA	3	QL(60/30)	calcitriol caps	2	
brimonidine tartrate ophthalmic soln 0.2%	2		calcium acetate caps	2	
brimonidine tartrate ophthalmic	3		CARAFATE SUSP	4	
soln 0.15%		01 (000)(00)	carbamazepine tabs	2	
BRIVIACT ORAL SOLN	4	QL(600/30)	carbidopa/levodopa	2	

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
carbidopa/levodopa odt	2		citalopram hydrobromide tabs 40mg	1	QL(90/30)
cartia xt carvedilol	2		citalopram hydrobromide tabs 10mg	1	QL(120/30)
cefadroxil caps	3		clarithromycin tabs	2	
cefdinir caps	2		clindamycin hcl caps 300mg,		
cefuroxime axetil	2		75mg	2	
celecoxib caps 400mg	2	QL(30/30)	clindamycin hydrochloride caps 150mg	2	
celecoxib caps 100mg, 200mg, 50mg	2	QL(60/30)	clobetasol propionate crea	2	QL(120/28)
cephalexin caps 250mg, 500mg	1		clobetasol propionate external soln	2	QL(100/28)
CHANTIX	3		clobetasol propionate foam	4	QL(100/28)
CHANTIX CONTINUING	3		clobetasol propionate oint	2	QL(120/28)
MONTH PAK	J		clobetasol propionate sham	4	QL(236/28)
CHANTIX STARTING MONTH PAK	3		clobetasol propionate emollient foam	4	
chlorhexidine gluconate mouth/ throat soln	1		clodan	4	QL(236/28)
chlorthalidone	2		clonazepam tabs 0.5mg, 1mg	2	QL(120/30)
cholestyramine	2		clonazepam tabs 2mg	2	QL(300/30)
ciclopirox nail lacquer	3		clonidine hcl tabs 0.3mg	2	
ciclopirox olamine	3	QL(90/28)	clonidine hcl tabs 0.1mg	1	
cilostazol	2	Q_(00/20)	clonidine hydrochloride tabs	1	
CIMDUO	5	NDS QL(30/30)	clopidogrel tabs 75mg	2	
CIPRODEX	3		clotrimazole external crea	2	
ciprofloxacin hcl tabs 100mg	3		clotrimazole/betamethasone dipropionate crea	2	QL(45/28)
ciprofloxacin hcl tabs 750mg	2		colchicine caps	3	QL(60/30)
ciprofloxacin hydrochloride	2		colchicine tabs	4	QL(120/30)
ciprofloxacin hydrochloride	2		colestipol hcl tabs	3	. ,
citalopram hydrobromide tabs	1	QL(60/30)	COMBIGAN	3	
20mg		•	COMBIVENT RESPIMAT	3	QL(8/30)

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
COPAXONE INJ 40MG/ML	5	PA NDS QL(12/28)	diltiazem hcl er cp24 120mg 180mg, 240mg, 420mg	, 2	
COPAXONE INJ 20MG/ML	5	PA NDS QL(30/30)	diltiazem hydrochloride er cp 120mg, 180mg, 240mg,	2 2	
CORLANOR TABS	4	PA QL(60/30)	300mg dilt-xr	2	
CREON	3			2	
cyclobenzaprine hydrochloride tabs 10mg, 5mg	3	PA	diphenoxylate/atropine tabs divalproex sodium	2	
D			divalproex sodium dr	2	
DARAPRIM	5	NDS QL(90/30)	divalproex sodium er	2	
desloratadine	2		donepezil hcl tabs 10mg	2	QL(60/30)
dexamethasone tabs 1.5mg,	2		donepezil hcl tabs 23mg	4	QL(30/30)
1mg, 2mg, 6mg dexamethasone tabs 0.5mg,			donepezil hydrochloride tabs 5mg	3 2	QL(30/30)
0.75mg, 4mg	1		donepezil hydrochloride tabs	3 2	QL(60/30)
diazepam tabs	2	QL(120/30)	10mg	2	QL(00/30)
diclofenac potassium	2		dorzolamide hcl	2	
diclofenac sodium gel 1%	3	QL(1000/30)	dorzolamide hcl/timolol maleate	2	
diclofenac sodium transdermal soln	4	QL(450/28)	doxazosin mesylate	2	
diclofenac sodium dr	2		doxycycline hyclate caps	1	
diclofenac sodium er	2		doxycycline hyclate tabs 100mg	1	
dicyclomine hydrochloride caps	1		doxycycline hyclate tabs 20r	ng 2	
dicyclomine hydrochloride tabs	1		doxycycline monohydrate ca 100mg, 50mg	ps 2	
DIFICID	5	PA NDS QL(20/10)	doxycycline monohydrate tal 100mg, 150mg, 50mg	bs 3	
digox	2		DUAVEE	4	PA QL(30/30)
digoxin tabs	2		duloxetine hcl cpep 20mg	2	QL(180/30)
diltiazem cd cp24 180mg	2		duloxetine hydrochloride cpe	n .	,
diltiazem hcl tabs	2		60mg	^{;p} 2	QL(60/30)
diltiazem hcl er cp12	2		duloxetine hydrochloride cpe 30mg	ep 2	QL(90/30)

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
dutasteride E	2	QL(30/30)	estradiol tabs 0.5mg, 1mg, 2mg	2	PA
_	1	OL (20/20) CT	etodolac tabs	4	
EDARBI	4	QL(30/30) ST	EVOTAZ	5	NDS QL(30/30)
EDARBYCLOR	4	ST	ezetimibe	2	QL(30/30)
ELIQUIS	3		F		
ELIQUIS STARTER PACK	3	ND0 01 (00/00)	famotidine tabs 20mg, 40mg	2	
EMSAM	5	NDS QL(30/30)	FARXIGA TABS 10MG	3	QL(30/30)
enalapril maleate	1	DA NIDO	FARXIGA TABS 5MG	3	QL(60/30)
ENBREL INJ 25MG/0.5ML	5	PA NDS QL(4.08/28)	felodipine er	2	,
ENBREL INJ 25MG, 50MG/ML	5	PA NDS QL(8/28)	fenofibrate caps 130mg, 150mg, 43mg, 50mg	4	
ENBREL MINI	5	PA NDS QL(8/28)	fenofibrate caps 134mg, 200mg, 67mg	3	
ENBREL SURECLICK	5	PA NDS	fenofibrate tabs 160mg, 54mg	2	
	3	QL(8/28)	fenofibrate tabs 145mg, 48mg	3	
ENTRESTO	3	QL(60/30)	fenofibrate micronized	3	
ENVARSUS XR TB24 0.75MG 1MG	' 4	PA	fenofibric acid dr cpdr 135mg	4	QL(30/30)
ENVARSUS XR TB24 4MG	5	PA NDS	fenofibric acid dr cpdr 45mg	4	QL(60/30)
EPCLUSA	5	PA NDS QL(28/28)	FETZIMA CP24 120MG, 40MG, 80MG	4	QL(30/30) ST
epinephrine inj 0.15mg/0.15ml,	0		FETZIMA TITRATION PACK	4	QL(56/365) ST
0.15mg/0.3ml, 0.3mg/0.3ml	2	QL(2/30)	finasteride tabs 5mg	2	QL(30/30)
EPIPEN 2-PAK	3	QL(2/30)	flecainide acetate	2	
EPIPEN-JR 2-PAK	3	QL(2/30)	FLOVENT DISKUS AEPB		
ERLEADA	5	PA NDS	100MCG/BLIST, 50MCG/ BLIST	3	QL(60/30)
erythromycin oint	2		FLOVENT DISKUS AEPB		01 (0 (0 (0 0)
escitalopram oxalate tabs	2		250MCG/BLIST	3	QL(240/30)
esomeprazole magnesium	3	QL(60/30)	FLOVENT HFA AERO 44MCG ACT	3	QL(10.6/30)
estradiol tabs 10mcg	4	QL(18/28)	FLOVENT HFA AERO 110MCG/ACT	3	QL(12/30)

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
FLOVENT HFA AERO 220MCG/ACT	3	QL(24/30)	GENOTROPIN	5	PA NDS
fluconazole tabs	2	, , ,	GENOTROPIN MINIQUICK INJ 0.4MG, 0.6MG, 0.8MG,		
fluocinonide crea 0.1%	4		1.2MG, 1.4MG, 1.6MG,	5	PA NDS
fluocinonide crea 0.05%	2		1.8MG, 1MG, 2MG		
fluocinonide external soln	3	QL(120/30)	GENOTROPIN MINIQUICK INJ 0.2MG	4	PA
fluorouracil crea 5%	3	QL(120/00)	gentamicin sulfate ophthalmic	0	
fluoxetine caps 20mg	2		soln	2	
fluoxetine hcl caps	2		GILENYA CAPS 0.5MG	5	PA NDS
fluoxetine hydrochloride caps			glimepiride tabs 4mg	1	QL(30/30) QL(60/30)
10mg	2		glimepiride tabs 4mg	1	QL(120/30)
fluoxetine hydrochloride tabs	2		glimepiride tabs 1mg	1	QL(120/30) QL(240/30)
10mg, 20mg	0	OL (40/00)		1	QL(240/30) QL(120/30)
fluticasone propionate susp	2	QL(16/30)	glipizide tabs 10mg glipizide tabs 5mg	1	QL(120/30) QL(240/30)
FORTEO	5	PA NDS QL(2.4/28)	glipizide er tb24 10mg	1	QL(240/30) QL(60/30)
furosemide tabs	1	, ,	glipizide er tb24 5mg	1	QL(120/30)
FYCOMPA SUSP	4	QL(720/30)	glipizide er tb24 2.5mg	1	QL(120/30) QL(240/30)
FYCOMPA TABS 10MG,	4	QL(30/30)	glipizide xl tb24 10mg	1	QL(60/30)
12MG, 8MG	4	QL(30/30)	glipizide xl tb24 5mg	1	QL(120/30)
FYCOMPA TABS 2MG, 4MG, 6MG	4	QL(60/30)	glipizide xl tb24 2.5mg	1	QL(240/30)
G			glipizide/metformin	'	QL(2+0/00)
-			hydrochloride tabs 2.5mg	1	QL(120/30)
gabapentin caps 100mg, 400mg	2	QL(270/30)	500mg, 5mg 500mg		
gabapentin caps 300mg	2	QL(360/30)	glipizide/metformin hydrochloride tabs 2.5mg	1	QL(240/30)
gabapentin tabs 800mg	2		250mg		. ()
gabapentin tabs 600mg	2	QL(180/30)	GLUCAGEN HYPOKIT	3	
gavilyte-c	2		GLUCAGON EMERGENCY KIT	3	
gavilyte-g	2		GLYXAMBI	3	QL(30/30)
gavilyte-n/flavor pack	2		H	J	QL(00/00)
gemfibrozil	2		11		

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
HARVONI	5	PA NDS	HUMULIN 70/30 KWIKPEN	3	
TARVONI		QL(28/28)	HUMULIN N	3	
HUMALOG	3		HUMULIN N KWIKPEN	3	
HUMALOG JUNIOR KWIKPEN	3		HUMULIN R	3	
HUMALOG KWIKPEN	3		HUMULIN R U-500 (CONCENTRATED)	3	B/D PA
HUMALOG MIX 50/50	3		HUMULIN R U-500 KWIKPEN	3	
HUMALOG MIX 50/50 KWIKPEN	3		hydralazine hcl tabs	2	
HUMALOG MIX 75/25	3		hydralazine hydrochloride	2	
HUMALOG MIX 75/25	0		hydrochlorothiazide	1	
KWIKPEN	3		hydrocodone/acetaminophen		
HUMIRA INJ 10MG/0.1ML, 10MG/0.2ML, 20MG/0.2ML,	5	PA NDS QL(2/28)	tabs 325mg 10mg, 325mg 7.5mg	3	NDS QL(180/30)
20MG/0.4ML		QL(2/20)	hydrocodone/acetaminophen	3	NDS QL(360/30)
HUMIRA INJ 40MG/0.4ML, 40MG/0.8ML	5	PA NDS QL(4/28)	tabs 325mg 5mg hydrocortisone external crea	1	, ,
HUMIRA PEDIATRIC CROHNS DISEASE STARTER	5	PA NDS	hydrocortisone rectal crea 2.5%	2	
PACK INJ 40MG/0.8ML and 80MG/0.8ML (1 pen of each)	Ü	QL(4/365)	hydroxychloroquine sulfate	2	
HUMIRA PEDIATRIC			hydroxyurea	2	
CROHNS DISEASE STARTER PACK INJ 40MG/0.8ML (3 and	h	PA NDS QL(6/365)	hyoscyamine sulfate subl	2	
6 pack), 80MG/0.8ML (3 pack)		QL(0/000)	hyoscyamine sulfate tabs	2	
HUMIRA PEN	5	PA NDS	hyoscyamine sulfate tbdp	2	
	-	QL(4/28)	1		
HUMIRA PEN-CD/UC/HS STARTER INJ 80MG/0.8ML	5	PA NDS QL(6/365)	ibandronate sodium tabs	1	QL(1/28)
HUMIRA PEN-CD/UC/HS	5	PA NDS	ibu tabs 600mg, 800mg	1	
STARTER INJ 40MG/0.8ML	Ü	QL(12/365)	ibuprofen tabs 400mg, 600mg, 800mg	1	
HUMIRA PEN-PS/UV STARTER INJ	5	PA NDS QL(6/365)	INCRUSE ELLIPTA	3	QL(30/30)
HUMIRA PEN-PS/UV STARTER INJ 40MG/0.8ML	5	PA NDS QL(8/365)	indapamide	1	QL(00/00)
HUMULIN 70/30	3	QL(0/303)	INVEGA SUSTENNA INJ 39MG/0.25ML	4	QL(0.25/28)

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
INVEGA SUSTENNA INJ 78MG/0.5ML	5	NDS QL(0.5/28)	J		
INVEGA SUSTENNA INJ	_		JANUMET	3	QL(60/30)
117MG/0.75ML	5	NDS QL(0.75/28)	JANUMET XR TB24 1000MG 100MG	3	QL(30/30)
INVEGA SUSTENNA INJ 156MG/ML	5	NDS QL(1/28)	JANUMET XR TB24 1000MG 50MG, 500MG 50MG	3	QL(60/30)
INVEGA SUSTENNA INJ 234MG/1.5ML	5	NDS QL(1.5/28)	JANUVIA	3	QL(30/30)
INVEGA TRINZA INJ	5	QL(0.88/90)	JARDIANCE	3	QL(30/30)
273MG/0.875ML	5	QL(0.00/90)	JENTADUETO	3	QL(60/30)
INVEGA TRINZA INJ 410MG/1.315ML	5	QL(1.32/90)	JENTADUETO XR TB24 5MG 1000MG	3	QL(30/30)
INVEGA TRINZA INJ 546MG/1.75ML	5	QL(1.75/90)	JENTADUETO XR TB24 2.5MG 1000MG	3	QL(60/30)
INVEGA TRINZA INJ 819MG/2.625ML	5	QL(2.63/90)	K		
INVELTYS	4		ketoconazole crea	2	QL(60/28)
INVOKAMET	4	QL(60/30)	ketoconazole sham	2	QL(120/28)
INVOKAMET XR	4	QL(60/30)	ketorolac tromethamine ophthalmic soln	2	
INVOKANA	4	QL(30/30)	klor-con	2	
ipratropium bromide nasal soln 0.03%	2	QL(30/30)	KLOR-CON 10	3	
ipratropium bromide nasal soln	2	OL (45/20)	KLOR-CON 8	3	
0.06%	Z	QL(45/30)	klor-con m10	1	
ipratropium bromide inhalation soln	2	B/D PA	klor-con m20	1	
ipratropium bromide/albuterol sulfate	2	B/D PA	klor-con sprinkle	3	
irbesartan tabs 300mg, 75mg	1	QL(30/30)	labetalol hydrochloride tabs	2	
irbesartan tabs 150mg	1	QL(60/30)	lactulose oral soln	2	
irbesartan/hydrochlorothiazide	1	QL(30/30)	lamotrigine tabs	2	
isosorbide dinitrate tabs	3		lamotrigine odt tbdp 200mg	2	
isosorbide mononitrate	2		LANTUS	3	
isosorbide mononitrate er	2		LANTUS SOLOSTAR	3	

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
latanoprost	2		ludent chew 1mg	1	
LATUDA TABS 120MG, 20MG, 40MG, 60MG	5	NDS QL(30/30)	LYRICA CAPS 225MG, 300MG	4	QL(60/30)
LATUDA TABS 80MG	5	NDS QL(60/30)	LYRICA CAPS 100MG, 150MG, 200MG, 25MG, 50MG	3 4	QL(90/30)
leflunomide	2		LYRICA CAPS 75MG	4	QL(120/30)
letrozole	2		LYRICA ORAL SOLN	4	QL(900/30)
LEVEMIR	3			4	QL(900/30)
LEVEMIR FLEXTOUCH	3		M		
levetiracetam tabs	2		MAVYRET	5	PA NDS QL(84/28)
levocetirizine dihydrochloride tabs	2	QL(120/30)	meclizine hcl tabs	2	Q2(0 1120)
levofloxacin tabs	2		megestrol acetate susp 40mg ml	3	PA
levothyroxine sodium tabs	1		meloxicam	1	
lidocaine oint	4	QL(50/30)	memantine hcl tabs 10mg	2	PA QL(60/30)
lidocaine/prilocaine crea	4	QL(30/30)	memantine hel tabs 5mg	2	PA QL(90/30)
LINZESS	3	QL(30/30)	memantine hel titration pak	3	PA QL(98/365)
lisinopril	1		memantine hydrochloride oral		,
lisinopril/hydrochlorothiazide	1		soln	2	PA QL(300/30)
LIVALO	3	QL(30/30)	memantine hydrochloride er	4	PA QL(30/30)
loperamide hcl caps	2		metformin hydrochloride tabs	1	QL(75/30)
lorazepam tabs 0.5mg, 1mg	2	QL(120/30)	1000mg	'	QL(10/00)
lorazepam tabs 2mg	2	QL(150/30)	metformin hydrochloride tabs 850mg	1	QL(90/30)
losartan potassium	1	QL(60/30)	metformin hydrochloride tabs	1	OL (150/20)
losartan potassium/	4	OL (20/20)	500mg	ı	QL(150/30)
hydrochlorothiazide tabs 12.5mg 100mg, 25mg 100mg	1	QL(30/30)	metformin hcl er tb24 1000mg 500mg (generic for Fortamet)	l, 1	QL(60/30)
losartan potassium/ hydrochlorothiazide tabs 12.5mg 50mg	1	QL(60/30)	metformin hcl er tb24 750mg (generic for Glucophage XR)	1	QL(60/30)
LOTEMAX	4		metformin hcl er tb24 500mg (generic for Glucophage XR)	1	QL(120/30)
LOTEMAX SM	4		methimazole	2	
lovastatin	1	QL(60/30)	mou iimazoic	_	

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
methocarbamol tabs	2	PA	N		
methotrexate tabs	2		nabumetone	2	
methylprednisolone	2		NAFTIN GEL	3	
methylprednisolone acetate inj 80mg/ml	4		NAMZARIC C4PK	3	PA QL(56/365)
methylprednisolone dose pack	2		NAMZARIC CP24	3	PA
metoclopramide hcl tabs	2		naproxen tabs	1	
metoclopramide hydrochloride	2		NARCAN	3	QL(4/30)
metolazone	2		neomycin/polymyxin/ dexamethasone	2	
metoprolol succinate er	1		neomycin/polymyxin/hc	3	
metoprolol tartrate tabs	1		neomycin/polymyxin/	3	
metronidazole tabs	1		hydrocortisone otic soln	J	
metronidazole gel 1%	3		neomycin/polymyxin/ hydrocortisone otic susp	3	
midodrine hcl	2		NEUPRO	4	
minocycline hcl caps	2		niacin er tbcr	2	
minocycline hydrochloride caps 100mg, 50mg	2		nifedipine er	2	QL(60/30)
mirtazapine	2		nitrofurantoin macrocrystals	2	
MITIGARE	3	QL(60/30)	nitrofurantoin monohydrate	2	
mometasone furoate crea	2		nitrofurantoin monohydrate/ macrocrystals	2	
mometasone furoate susp	3	QL(34/30)	nitroglycerin subl	2	
montelukast sodium tabs	2	QL(30/30)	nortriptyline hcl caps	2	
morphine sulfate er tbcr	3	NDS QL(90/30)	nortriptyline hydrochloride	2	
moxifloxacin hydrochloride ophthalmic soln	3		NOVOFINE 32GX6MM	2	QL(200/30)
MULTAQ	3	QL(60/30)	NOVOFINE AUTOCOVER 30GX8MM	2	QL(200/30)
mupirocin oint	2		NOVOTWIST 32GX5MM	2	QL(200/30)
MYRBETRIQ TB24 50MG	3	QL(30/30)	NUEDEXTA	4	PA QL(60/30)
MYRBETRIQ TB24 25MG	3	QL(60/30)	nyamyc	2	171 &=(00/00)
			nystatin susp	2	
			nysiaiin susp	۷	

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
nystatin crea	2	QL(30/28)	0		
nystatin oint	2	QL(30/28)	OFEV	5	PA NDS
nystatin powd	2		OI LV		QL(60/30)
nystatin/triamcinolone crea	4	QL(60/28)	ofloxacin ophthalmic soln	2	
nystop	2		ofloxacin otic soln	2	
Needles And Syringes			olanzapine tabs 7.5mg	2	QL(30/30)
BD INSULIN SYRINGE			olanzapine tabs 15mg, 20mg	2	QL(60/30)
SAFETYGLIDE/1ML/29G X 1/2	2	QL(200/30)	olanzapine tabs 10mg, 2.5mg, 5mg	2	QL(120/30)
BD INSULIN SYRINGE	0	OL (200/20)	olmesartan medoxomil	1	
ULTRA-FINE/0.3ML/31G X 8MM	2	QL(200/30)	olmesartan medoxomil/ hydrochlorothiazide	1	
BD INSULIN SYRINGE ULTRA-FINE/0.5ML/30G X 12.7MM	2	QL(200/30)	olopatadine hcl ophthalmic soln	3	
BD INSULIN SYRINGE ULTRA-FINE/1ML/31G X 8MM	2	QL(200/30)	olopatadine hydrochloride ophthalmic soln 0.2%	3	
BD PEN NEEDLE/MINI/	2	QL(200/30)	omega-3-acid ethyl esters	4	QL(120/30)
ULTRA-FINE/31G X 5MM	۷	QL(200/30)	omeprazole cpdr	2	QL(60/30)
BD PEN NEEDLE/NANO/ ULTRA -FINE/32G X 4MM	2	QL(200/30)	OMNIPOD 5 PACK	3	QL(30/30)
BD PEN NEEDLE/ORIGINAL/	0	01 (000/00)	OMNIPOD DASH 5 PACK	3	QL(30/30)
ULTRA-FINE/29G X 12.7MM	2	QL(200/30)	OMNIPOD STARTER KIT	3	QL(1/365)
TECHLITE PEN NEEDLES/31G X 6 MM	2	QL(200/30)	ondansetron hydrochloride tabs	1	B/D PA
TECHLITE PEN	2	QL(200/30)	ondansetron odt	1	B/D PA
NEEDLES/31G X 8MM TECHLITE PEN	2	QL(200/30)	OPSUMIT	5	PA NDS QL(30/30)
NEEDLES/32G X 4MM		QL(200/00)	ORENCIA INJ 125MG/ML,	5	PA NDS
TECHLITE PEN NEEDLES/32G X 6MM	2	QL(200/30)	50MG/0.4ML, 87.5MG/0.7ML	ŭ	QL(4/28)
TECHLITE PEN	2	QL(200/30)	ORENCIA CLICKJECT	5	PA NDS QL(4/28)
NEEDLES/32G X 8MM		, ,	oscimin	2	
			oseltamivir phosphate caps	3	
			OSMOPREP	4	

DRUG NAME	DRUG TIER	REQS./ LIMITS DRUG NAME		DRUG TIER	REQS./ LIMITS
oxcarbazepine tabs	2		PERFOROMIST	3	B/D PA QL(120/30)
oxybutynin chloride tabs	1	OL (CO/20)	permethrin	2	,
oxybutynin chloride er	2	QL(60/30)	phenazopyridine hcl	2	
oxycodone hcl tabs	3	NDS QL(180/30)	phenazopyridine hydrochloride	2	
oxycodone hydrochloride tabs	3	NDS QL(180/30)	phenazopyridine hydrocholride		
oxycodone/acetaminophen tabs 325mg 10mg	3	NDS QL(180/30)	phenytoin chew	2	
oxycodone/acetaminophen	3	NDS QL(240/30)	phenytoin infatabs	2	
tabs 325mg 7.5mg		(= 10.00)	phenytoin sodium extended	2	
oxycodone/acetaminophen tabs 325mg 2.5mg, 325mg	3	NDS QL(360/30)	PHOSLYRA	4	
5mg	Ü	1120 Q2(000700)	PICATO GEL 0.05%	4	QL(2/56)
OZEMPIC	3	QL(3/28)	PICATO GEL 0.015%	4	QL(3/56)
P			pioglitazone hcl	1	QL(30/30)
pantoprazole sodium tbec	1	QL(60/30)	pioglitazone hydrochloride tabs 30mg	1	QL(30/30)
paroxetine hcl tabs 30mg, 40mg	2	QL(60/30)	pioglitazone hydrochloride tabs	1	QL(90/30)
paroxetine hcl tabs 10mg	1	QL(60/30)	15mg		Q=(00,00)
paroxetine hydrochloride tabs	1	QL(90/30)	PLENVU	4	
20mg		Q2(00/00)	polymyxin b sulfate/ trimethoprim sulfate	2	
PAZEO	3		potassium chloride pack	2	
peg 3350/electrolytes	2		potassium chloride cr	1	
peg-3350/electrolytes	2		potassium chloride er cpcr	2	
peg-3350/nacl/na bicarbonate/ kcl	2		potassium chloride er tbcr	1	
penicillamine	5	NDS	potassium chloride sr	1	
penicillin v potassium tabs	2		PRADAXA	4	QL(60/30)
500mg			pramipexole dihydrochloride	2	
penicillin v potassium tabs 250mg	1		pravastatin sodium tabs 10mg, 20mg, 80mg	1	QL(30/30)
PENTASA CPCR 500MG	4		pravastatin sodium tabs 40mg	1	QL(60/30)
pentoxifylline er	2		prednisolone acetate	3	. ,

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
prednisone tabs 50mg	2	B/D PA	quinapril hydrochloride tabs 10mg	1	
prednisone tabs 10mg, 1mg, 2.5mg, 20mg, 5mg	1	B/D PA	R		
prednisone tbpk	1		raloxifene hydrochloride	2	QL(30/30)
pregabalin oral soln	4	QL(900/30)	ramipril	1	
PREMARIN CREA	3		ranitidine hcl tabs 150mg,	2	
PREMARIN INJ	4		300mg	2	
PREMARIN TABS	3	PA	REBIF	5	PA NDS QL(6/28)
primidone	2				PA NDS
PROAIR HFA	3	QL(17/30)	REBIF REBIDOSE	5	QL(6/28)
PROAIR RESPICLICK	3	QL(2/30)	REBIF TITRATION PACK	5	PA NDS QL(8.4/365)
prochlorperazine maleate	2		RECTIV	4	QL(30/30)
procto-med hc			REGRANEX	5	PA NDS
proctosol hc	2		RELISTOR INJ	5	PA NDS
proctozone-hc	2	D/D DA NDC	RENVELA PACK	3	QL(180/30)
PROLASTIN-C	5	B/D PA NDS	RENVELA TABS	3	QL(540/30)
PROLASTIN-C	5	B/D PA NDS	REPATHA	3	PA QL(3/28)
PROLENSA PROLIA	3	QL(1/180)	REPATHA PUSHTRONEX SYSTEM	3	PA QL(3.5/28)
promethazine hcl tabs 12.5mg	2	PA	REPATHA SURECLICK	3	DA OI (2/20)
promethazine hydrochloride tabs 25mg, 50mg	2	PA	RETACRIT INJ 40000UNIT/M		PA QL(3/28) PA NDS QL(6/28)
propranolol hcl tabs 40mg, 80mg	1		RETACRIT INJ 10000UNIT/ ML, 2000UNIT/ML, 3000UNIT	7 4	PA QL(12/28)
propranolol hydrochloride tabs 10mg, 20mg, 60mg	1		ML, 4000UNIT/ML		, ,
Q			REXULTI	5	NDS QL(30/30)
quetiapine fumarate tabs	2	QL(60/30)	risedronate sodium tabs 150mg	3	QL(1/30)
300mg, 400mg		QL(00/00)	risedronate sodium tabs 35mg	3	QL(4/28)
quetiapine fumarate tabs 100mg, 200mg, 25mg, 50mg	2	QL(90/30)	risedronate sodium tabs 30mg 5mg	^{J,} 3	QL(30/30)
quinapril hcl	1				

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
RISPERDAL CONSTA INJ	5	NDS QL(2/28)	SIMBRINZA	4	
50MG		, ()	simvastatin	1	QL(30/30)
RISPERDAL CONSTA INJ 12.5MG, 25MG, 37.5MG	4	QL(2/28)	SIVEXTRO TABS	5	NDS QL(6/28)
risperidone oral soln	2	QL(240/30)	SOLIQUA 100/33	3	QL(18/30) ST
risperidone tabs	2		SOMATULINE DEPOT INJ 60MG/0.2ML	5	PA NDS QL(0.2/28)
ropinirole hcl	2		SOMATULINE DEPOT INJ		PA NDS
ropinirole hydrochloride tabs 0.25mg, 3mg	2		90MG/0.3ML	5	QL(0.3/28)
rosuvastatin calcium	1	QL(30/30)	SOMATULINE DEPOT INJ 120MG/0.5ML	5	PA NDS QL(0.5/28)
RUCONEST	5	PA NDS	sotalol hcl	2	
		QL(8/30)	sotalol hcl (af)	2	
RYTARY	4	ST	sotalol hcl af	2	
S			sotalol hydrochloride tabs	2	
SANCUSO	5	NDS QL(4/28)	120mg		
SANTYL	3		sotalol hydrochloride (af) tabs 80mg	2	
SAPHRIS	4	QL(60/30)	sotalol hydrochloride af	2	
SENSIPAR TABS 30MG, 60MG	4	QL(60/30)	spironolactone	1	
SENSIPAR TABS 90MG	4	QL(120/30)	spironolactone/	2	
SEREVENT DISKUS	3	QL(60/30)	hydrochlorothiazide		DA NIDO
sertraline hcl tabs 25mg	2	QL(60/30)	SPRYCEL	5	PA NDS QL(30/30)
sertraline hcl tabs 50mg	2	QL(120/30)	ssd	3	
sertraline hydrochloride tabs 100mg	2	QL(60/30)	STELARA INJ 45MG/0.5ML	5	PA NDS QL(0.5/28)
SEVELAMER CARBONATE PACK	4	QL(180/30)	STELARA INJ 90MG/ML	5	PA NDS QL(1/28)
SEVELAMER CARBONATE TABS	4	QL(540/30)	SUBOXONE FILM 12MG 3MG	3	QL(60/30)
SHINGRIX	3	QL(2/999)	SUBOXONE FILM 2MG		
SILENOR	3	QL(30/30)	0.5MG, 4MG 1MG, 8MG 2MG	3	QL(90/30)
silver sulfadiazine	3		sucralfate	2	
			Sucialiate	2	

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
sulfamethoxazole/trimethoprim tabs	1		telmisartan/hydrochlorothiazide tabs 12.5mg 40mg, 25mg 80mg	; 1	QL(30/30)
sulfamethoxazole/trimethoprim ds	1		telmisartan/hydrochlorothiazide	; 1	QL(60/30)
sulfasalazine	2		tabs 12.5mg 80mg		()
sumatriptan succinate tabs	2	QL(18/28)	temazepam caps 22.5mg, 7.5mg	3	QL(60/365)
SUPREP BOWEL PREP KIT	3		temazepam caps 15mg, 30mg	2	QL(60/365)
SYMFI	5	NDS QL(30/30)	terazosin hcl	1	
SYMFI LO	5	NDS QL(30/30)	terazosin hydrochloride	1	
SYMLINPEN 120	5	PA NDS QL(10.8/28)	terbinafine hcl tabs	2	
SYMLINPEN 60	5	PA NDS QL(6/30)	testosterone cypionate inj 100mg/ml, 200mg/ml	3	
SYNJARDY	3	QL(60/30)	timolol maleate ophthalmic soln	1	
SYNJARDY XR TB24 25MG 1000MG	3	QL(30/30)	tizanidine hcl caps	4	
SYNJARDY XR TB24 10MG			tizanidine hcl tabs	2	
1000MG, 12.5MG 1000MG, 5MG 1000MG	3	QL(60/30)	tizanidine hydrochloride tabs 4mg	2	
SYNTHROID	3		TOBI PODHALER	5	NDS QL(1568/365)
T			TOBRADEX OINT	3	,
tacrolimus caps	2	PA	tobramycin ophthalmic soln	2	
tamoxifen citrate	2	O1 (C0/00)	tobramycin sulfate ophthalmic	2	
tamsulosin hydrochloride	2	QL(60/30)	soln		
TECFIDERA CPDR 120MG	5	PA NDS QL(14/30)	tobramycin/dexamethasone	3	
TECFIDERA CPDR 240MG	E	PA NDS	TOLAK	4	
I EUFIDERA UPDR 240MG	5	QL(60/30)	tolterodine tartrate	3	
TECFIDERA STARTER PACK	5	PA NDS QL(120/365)	tolterodine tartrate er	3	QL(30/30)
TEKTURNA HCT	4	QL(30/30)	topiramate tabs	2	
telmisartan tabs 20mg, 40mg	1	QL(30/30)	torsemide	2	
telmisartan tabs 80mg	1	QL(60/30)	TOUJEO MAX SOLOSTAR	3	
to the state of th	•	<u> </u>	TOUJEO SOLOSTAR	3	

DRUG NAME	DRUG TIER	REQS./ LIMITS	DRUG NAME	DRUG TIER	REQS./ LIMITS
TOVIAZ	3	QL(30/30)	valsartan tabs 320mg	1	QL(30/30)
TRACLEER TBSO	5	PA NDS	valsartan tabs 160mg, 40mg, 80mg	1	QL(60/30)
TRADJENTA	3	QL(30/30)		1	OI (20/20)
tramadol hcl	2	NDS QL(240/30)	valsartan/hydrochlorothiazide VASCEPA CAPS 1GM	1	QL(30/30)
tramadol hydrochloride/ acetaminophen	3	NDS QL(240/30)	VASCEPA CAPS 1.5GM	3	QL(120/30) QL(240/30)
TRAVATAN Z	3		VELPHORO	4	QL(180/30)
trazodone hydrochloride	2		VELTASSA	3	
TRELEGY ELLIPTA	3	QL(60/30)	venlafaxine hcl	2	
TRESIBA	3		venlafaxine hcl er cp24 150mg, 37.5mg	2	QL(60/30)
TRESIBA FLEXTOUCH	3		venlafaxine hcl er cp24 75mg	2	QL(90/30)
triamcinolone acetonide crea 0.025%, 0.5%	2		VENTOLIN HFA	4	QL(36/30)
triamcinolone acetonide crea 0.1%	1		verapamil hcl er	2	
triamcinolone acetonide oint	2		verapamil hcl sr cp24 120mg, 180mg, 240mg	2	
triamcinolone acetonide dental paste	3		VERAPAMIL HCL SR CP24 360MG	3	
triamterene/	1		V-GO 20	3	
hydrochlorothiazide			V-GO 30	3	
trimethoprim sulfate/polymyxin b sulfate	2		V-GO 40	3	
TRINTELLIX	4	QL(30/30) ST	VIBERZI	4	PA QL(60/30)
TRULANCE	4		VICTOZA	3	QL(9/30)
TRULICITY	3	QL(2/28)	VIIBRYD	4	QL(30/30) ST
TYMLOS	5	PA NDS	VIIBRYD STARTER PACK	4	QL(60/365) ST
TTWLOS	J	QL(1.56/30)	VIMPAT INJ	4	QL(1200/30)
U			VIMPAT ORAL SOLN	4	QL(1200/30)
V	0	OL (400/00)	VIMPAT TABS 100MG, 150MG, 200MG	4	QL(60/30)
valacyclovir hcl 1gm	2	QL(120/30)	VIMPAT TABS 50MG	4	QL(120/30)
valacyclovir hydrochloride 500mg	2	QL(60/30)	VOSEVI	5	PA NDS QL(30/30)

DRUG NAME	DRUG TIER	*
VRAYLAR CAPS	5	NDS QL(30/30) ST
VRAYLAR CPPK	4	QL(14/365) ST
W		
warfarin sodium	1	
X		
XARELTO TABS 10MG, 20MG	3	QL(30/30)
XARELTO TABS 15MG, 2.5MG	3	QL(60/30)
XARELTO STARTER PACK	3	QL(102/365)
XELJANZ	5	PA NDS QL(60/30)
XELJANZ XR	5	PA NDS QL(30/30)
XHANCE	4	QL(16/30) ST
XIFAXAN TABS 550MG	5	PA NDS QL(90/30)
XIGDUO XR TB24 10MG 1000MG, 10MG 500MG	3	QL(30/30)
XIGDUO XR TB24 2.5MG 1000MG, 5MG 1000MG, 5MG 500MG	3	QL(60/30)
XOFLUZA	4	
XTAMPZA ER	3	NDS QL(60/30)
XTANDI	5	PA NDS QL(120/30)
XULTOPHY 100/3.6	3	QL(15/30) ST
Υ		
Z		
ZARXIO	5	PA NDS
ZENPEP	3	
ZIOPTAN	4	QL(30/30)

DRUG NAME	DRUG TIER	REQS./ LIMITS
ZIRGAN	3	
zolpidem tartrate tabs	3	QL(30/30)
ZUBSOLV SUBL 0.7MG 0.18MG, 11.4MG 2.9MG	3	QL(30/30)
ZUBSOLV SUBL 1.4MG 0.36MG, 2.9MG 0.71MG, 5.7MG 1.4MG, 8.6MG 2.1MG	3	QL(90/30)
ZYLET	3	
ZYTIGA TABS 500MG	5	PA NDS QL(60/30)



Enrollment

Ways to enroll in a Cigna Medicare Advantage plan:

- **> By Mail:** Complete the enclosed *Enrollment Form* and mail back to Cigna in the provided post-paid envelope located at the end of this book.
- > Online: Visit our website at CignaMedicare.com or visit the Centers for Medicare & Medicaid Services website at Medicare.gov to enroll.
- > **By Phone:** Call one of our Benefit Advisors to enroll over the phone or set up a personal meeting. You can reach us at the number listed below.

Need help?

PHONE 1-866-612-0287 (TTY 711)

8 a.m. to 8 p.m. local time

October to March: 7 days a week
April to September: Monday to Friday

Our automated phone system may answer your call weekends, holidays and after hours.

VISIT CignaMedicare.com

Together, all the way.



SERVICE AREAS

Plan	Service Area
Cigna-HealthSpring Preferred (HMO) H9460-001	You must live in these service areas: Cass, Clay, Jackson, Platte, and Ray counties, MO; Johnson, Miami and Wyandotte counties, KS
Cigna-HealthSpring Advantage (HMO) H9460-002	You must live in these service areas: Cass, Clay, Jackson, Platte, and Ray counties, MO; Johnson, Miami and Wyandotte counties, KS

PRE-ENROLLMENT CHECKLIST



Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative at 1-800-668-3813 (TTY 711).

Understanding the Benefits
□ Review the full list of benefits found in the <i>Evidence of Coverage (EOC)</i> , especially for those services for which you routinely see a doctor. Visit CignaMedicare.com or call 1-800-668-3813 (TTY 711) to view a copy of the <i>EOC</i> .
☐ Review the <i>Provider Directory</i> (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
☐ Review the <i>Pharmacy Directory</i> to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
Understanding Important Rules
☐ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
\square Benefits, premiums and/or copayments/coinsurance may change on January 1, 2021.
☐ Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the <i>Provider Directory</i>).
□ PPO, PFFS and other plans that offer out-of-network coverage: Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher copay for services received by non-contracted providers.
☐ C-SNP plans: This plan is a Chronic Condition Special Needs plan (C-SNP). Your ability to enroll will be based on verification that you have a qualifying specific, severe or disabling chronic condition.
D-SNP plans: This plan is a Dual Eligible Special Needs plan (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and medical assistance from a State plan under Medicaid.

Please review the disclaimers at the end of the "Coverage" section. INT_20_73647_C_Final_1



SCOPE OF SALES APPOINTMENT CONFIRMATION FORM



FORM TO BE COMPLETED BY AGENT

The Centers for Medicare & Medicaid Services (CMS) requires agents to document the scope of a marketing appointment prior to any meeting in person to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by your agent. A Scope of Appointment form is required for each individual and a new form is required if there is a change in the original appointment.

Beneficiary or Authorized Representative:		
Name:	Relationship (POA):	
Signature:	Date:	
Signing this form does NOT obligate you to enroll in a plan, enroll you in a Medicare plan. Select below which plans you are confirming this form has been completed prior to the disc	would like to learn more about. By selecting a plan you	
☐ Medicare Advantage plans (Part C)	☐ Dental/Vision/Hearing plans*	
☐ Medicare Supplement (Medigap) plans*	☐ Cancer/Heart Attack/Stroke plans*	
☐ Stand-Alone Medicare Prescription Drug plans (Part D)	☐ Hospital Indemnity plans*	
* Agent must be contracted for the plans selected above. A separate contract and appointment for each plan may be required.		
Agent Name / Writing ID	Beneficiary Name	
Agent Phone	Beneficiary Phone	
Agent's Signature	Beneficiary Address	
Date Appointment Completed	Initial Method of Contact	

Scope of Appointment documentation is subject to CMS record retention requirements.

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. Call Customer Service at 1-800-668-3813 (TTY 711) Monday – Friday 7 a.m.–6 p.m. CT. Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. English: ATTENTION: If you speak English, language assistance services, free of charge are available to you. Call 1-888-284-0268 (TTY 711). Spanish: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-284-0268 (TTY 711). Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-888-284-0268 (TTY 711). Cigna is contracted with Medicare for PDP plans, HMO and PPO plans in select states, and with select State Medicaid programs. Enrollment in Cigna depends upon contract renewal. © 2019 Cigna

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2020 MEDICARE ADVANTAGE PLAN INDIVIDUAL ENROLLMENT REQUEST FORM



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TO ENROLL SELECT ONE PLAN Choose one plan based on the county where you live. You must have Medicare Part A and Part B to join a Medicare Advantage plan.	Medicare Advantage plan (HMO) with a Part D drug benefit: ☐ Cigna-HealthSpring Preferred (HMO) H9460-001 \$0.00 per month Medicare Advantage plan (HMO) with medical benefits only: ☐ Cigna-HealthSpring Advantage (HMO) H9460-002 \$0.00 per month			
Please use your red, white and blue Medicare card to complete this section. You must have Medicare Part A and Part B to join a Medicare Advantage plan.	Please provide this information as it appears on your Medicare card, or attach a copy of your Medicare card or your letter from Social Security or the Railroad Retirement Board.	Medicare Number Entitled To: Coverage Starts: Hospital (Part A)// Medical (Part B)//		
Please provide the following information.	Title Mr. Mrs. Ms. Phone Number	First Name Date of Birth	/ Alternate Pho	Middle Initial Gender Male Female ne Number
► PERMANENT ADDRESS P.O. Box is not allowed.	Permanent Residence Street Address City County		State	Zip Code
► MAILING ADDRESS Leave blank if same as permanent address.	Street Address City State Zip Code			



Page 2 of
 Yes, email my important plan information. Yes, email me helpful tips and articles on healthy living, the "More From Life" newsletter, surveys and general information. Email Address
Please refer to the online <i>Provider Directory</i> located at www.CignaMedicare.com. PCP Full Name
Enter PCP ID exactly as it appears in the <i>Provider Directory</i> . Include zeros, but not dashes.
Provider/PCP ID
Are you an existing patient now seeing or have you recently seen this doctor? Yes No

> PAYING YOUR **PLAN PREMIUM**

Late Enrollment Penalty

If you have a monthly plan premium (or if you currently have a late enrollment penalty), we need to know how you want to pay. You can pay by mail or Electronic Funds Transfer (EFT) each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) monthly benefit check.

Part D-IRMAA

If you are assessed a Part D-Income Related Monthly Adjustable Amount (IRMAA), you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either 1) have the amount withheld from your Social Security benefit check or 2) be billed directly by Medicare or RRB. DO NOT PAY the Part D-IRMAA to Cigna.

Extra Help

If you have a limited income, you may be able to get Extra Help to pay for prescription drugs. If eligible, Medicare could pay for 75% or more of your drug costs, including monthly prescription drug premiums, annual deductibles and coinsurance.

Additionally, if you qualify, you will not be subject to the Coverage Gap or a Medicare late enrollment penalty. Many people are able to get these savings and do not know it. For more information about this Extra Help:

- > Call your local Social Security office, or
- Call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.

You can also apply for Extra Help online at www.socialsecurity.gov/prescriptionhelp.

If you are able to get Extra Help with your Medicare prescription drug coverage costs. Medicare will pay all or part of your plan premium. If Medicare pays only a portion of your premium, you will be billed for the amount Medicare does not cover.

PLEASE SELECT A PREMIUM PAYMENT OPTION: If you do not select a payment option, you will receive a bill each month for the amount Medicare does not cover.		Automatic deduction from your Social Security or Railroad Retirement Board benefit check. I get monthly benefits from: Social Security RRB The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums. Get a monthly bill. If you don't select a payment option you will get a bill/payment/book/coupon each month.		
		Automatic deduction from your checking Electronic Funds Transfer). Provide the following:	ng account each month (EFT –	
		Bank Name		
		Routing Number	Account Number	
PLEASE READ AND ANSWER THESE IMPORTANT QUESTIONS	 Do you have end-stage renal disease (ESRD)? Please attach a note or record from your doctor if you have had a successful kidney transplant Do not need regular dialysis We may need to call you if you do not attach this in TRICARE, federal employee health benefits coverage pharmaceutical assistance programs. Will you have other prescription drug coverage which you are applying? 		doctor if you: nt ach this information. age, including private insurance, its coverage, VA benefits or State coverage in addition to this plan for No	
		If "Yes," Name of Other Coverage (located on your ID card)		
		ID Number of Other Coverage	Group Number for Other Coverage	
		Rx BIN	Rx PCN	
		Phone Number	Effective Date	

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	3	Do you live in a Long Term Care Facility, such as a nursing home? Yes No If "Yes," Name of Facility Address				
		City	City State Zip Code			
	Phone Number			Date of Admission to Facility		
	4	Plan) ☐ Yes ☐ No If "Yes," Medicaid Number			quired for TotalCare	
					Number (Texas Only)	
					ligit card issue number)	
	5					
► OTHER LANGUAGES	Ple	lease check one of the boxes below if you need information in:				
AND FORMATS	☐ Braille			.m. to 8 p.m. local time, ay to Friday April to		
		September. Our automated phone system may answer your converge weekends, holidays and after hours.			iii iiiay aliswel youl call	

STOP

► PLEASE READ THIS IMPORTANT INFORMATION AND SIGN BELOW

Current Health Coverage

If you currently have health coverage from an employer or union, joining Cigna could affect your employer or union health benefits. You could lose your employer or union health coverage if you join Cigna. Read the communications your employer or union sends you. If you have questions, visit their website or contact the office listed in their communications. If there is not any information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help. To be enrolled in a Dual Special Needs Plan you must be eligible for your State's Medicaid program. In order to enroll in a Chronic Conditions Special Needs Plan, Medicare requires that your chronic condition be verified. We will contact your provider's office to verify your chronic condition.

By completing this *Enrollment Form*, I agree to the following: Cigna offers Medicare Advantage plans and has a contract with the Federal Government. I will need to keep my Medicare Parts A and B. I can be in only one Medicare Advantage plan at a time. I understand that my enrollment in this plan will end my enrollment in another Medicare health plan or prescription drug plan. It is my responsibility to inform Cigna about any prescription drug coverage that I have or may get in the future.

Medicare Advantage plans only: I understand that if I do not have Medicare prescription drug coverage, or creditable prescription drug coverage (coverage as good as Medicare's), I may have to pay a late enrollment penalty if I get Medicare prescription drug coverage in the future.

Enrollment in this plan is generally for the entire year. Once I join, I may leave this plan or make changes only at certain times of the year when an Enrollment Period is available (Example: October 15 - December 7 of every year), or under special circumstances.

Cigna serves a specific service area: If I move out of the area that the plan serves, I need to notify the plan so I can disenroll and find a new plan in my service area. Once I am a customer of Cigna, I have the right to appeal plan decisions about payment or services if I disagree. I will read the *Evidence of Coverage* document from Cigna when I get it. I will read what rules I need to follow to get coverage with this Medicare Advantage plan. I understand that people with Medicare are not usually covered under Medicare while traveling outside the U.S. except for limited coverage near the U.S. border.

Non PPO Plans: I understand that beginning on the date Cigna coverage begins, I must get all of my health care through my Cigna plan, except for emergency services, urgently needed services or out-of-area dialysis services.

Services approved by Cigna and other services contained in my Cigna *Evidence of Coverage* document (also known as a customer contract or subscriber agreement) will be covered. Without approval, **NEITHER MEDICARE NOR CIGNA WILL PAY FOR THE SERVICES**. I understand that if I get help from a sales agent, broker or other people employed by or contracted with Cigna, they may be paid based on my joining Cigna.

Licensed Sales Agent ID

Agent Signature Date

Scope of Appointment ID Number

Enrollee Medicare Number: _				Page 6 of 7	
	Release of Information: By jowill release my information to payment and health care open information, including my present may release it for research and and regulations.	Medicare and ot erations. I also a scription drug eve	her plans as is cknowledge the ont data (if appli	necessary for treatment, at Cigna will release my icable), to Medicare, who	
	The information on this <i>Enrol</i> I understand that if I intentional I understand that my signature behalf under the laws of the St and understand the contents of described above), this signature law to complete this enrollment request from Medicare.	lly give false informe (or the signature ate where I live) of this application. are certifies that:	mation, I will be te of the persor on this application If signed by an 1) this person i	disenrolled from the plan. a authorized to act on my on means that I have read a authorized individual (as s authorized under State	
	Signature of Customer/Enrol Authorized Representative	Today's Date			
			/	/	
AUTHORIZED REPRESENTATIVE	Last Name	First Name		Middle Inital	
If you are the Authorized Representative (who signed above), you	Phone Number Relationship to Enrollee				
must provide the following information.	Street Address				
	City		State	Zip Code	
► AGENT USE ONLY Note to Agents: This area must be completed in its entirety to prevent the delay or denial	Proposed Coverage Start Date / _0 _ 1 _ / _2 _ 0 _ 2 _ 0 (Must be after the enrollee sign date on previous page)		Select Enrollment Period ICEP MA or MAPD SEP IEP PDP or MAPD AEP OEP OEP		
of application.	SEP Code (Required if SEP selected)		SEP Date		

Licensed Sales Agent Name

Appointment Type

Licensed Sales Agent Phone Number

Please read the following: Usually, you may join a Medicare Advantage plan only during the Annual Enrollment Period (October 15 – December 7 of each year). There are conditions that may allow you to join a Medicare Advantage plan during a Special Enrollment Period outside of the Annual Enrollment Period.

Check the box if the statement applies to you. If you check any of the following boxes, you are certifying that, to the best of your knowledge, you are eligible for a Special Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

	I am new to Medicare.
ОЕР	I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).
	I recently moved outside of the service area for my current plan; or, I recently moved and this is a new option for me. I moved on (insert date)
LEC	I am leaving employer or union coverage on (insert date)
□ SNP	I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date)
□ LCC	I recently involuntarily lost my creditable prescription drug coverage (as good as Medicare's) on (insert date)
□ РАР	I belong to a pharmacy assistance program provided by my State.
RUS	I recently returned to the U.S. after living permanently outside of the U.S. I returned to the U.S. on (insert date)
☐ PAC	I recently left a PACE program on (insert date)
□ ЕОС	My plan is ending its contract with Medicare; or, Medicare is ending its contract with my plan.
	I recently was released from incarceration. I was released on (insert date)

□LAW	I recently obtained lawful presence status in the U.S. I got this status on (insert date)
□ 5ST	I am enrolling in a 5-star Medicare plan.
□ MCD	I recently had a change in my Medicaid (newly got Medicaid, had a change in the level of Medicaid assistance, or lost Medicaid) on (insert date)
□NLS	I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) (insert date)
□ отн	I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date)
□ DST	I was affected by a weather-related emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA)). One of the other statements here applied to me, but I was unable to make my enrollment because of the natural disaster.
□ MDE	I have both Medicare and Medicaid (or my state helps pay for Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.
LTC	I am moving into, live in, or recently moved out of a Long Term Care Facility (example: a nursing home). My moving date is (insert date)

If none of these statements apply to you or you're not sure, please contact Cigna at 1-800-668-3813 (TTY 711) to see if you are eligible to enroll. We are open 8 a.m. to 8 p.m. local time, 7 days a week October to March, Monday to Friday April to September.

Medicare beneficiaries may enroll in Cigna through the Centers for Medicare & Medicaid Services Online Enrollment Center, located at www.medicare.gov. For more information, call Cigna at 1-800-668-3813 (TTY 711), 8 a.m. to 8 p.m. local time, 7 days a week October to March, Monday to Friday April to September. Our automated phone system may answer your call weekends, holidays and after hours.

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company, Cigna HealthCare of South Carolina, Inc., Cigna HealthCare of North Carolina, Inc., Cigna HealthCare of Georgia, Inc., Cigna HealthCare of Arizona, Inc., Cigna HealthCare of St. Louis, Inc., HealthSpring Life & Health Insurance Company, Inc., HealthSpring of Florida, Inc., Bravo Health Mid-Atlantic, Inc., and Bravo Health Pennsylvania, Inc. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. Contact plan for details and availability of these services. Additional monthly premium may apply in select service areas. Some plans may include these benefits under the monthly premium. Benefit options vary by plan and service area. This information is not a complete description of benefits. Call Customer Service at 1-800-668-3813 (TTY 711), 8 a.m.-8 p.m. local time, October-March, 7 days a week, April-September, Monday to Friday. Our automated phone system may answer your call weekends, holidays and after hours. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or copayments/coinsurance may change on January 1 of each year. You must continue to pay your Medicare Part B premium. Individuals may enroll in a plan only during specific times of the vear and must have Medicare Parts A and B. Individuals must live in the plan service area. Benefits vary by plan. Prior authorization and/or referrals are required for certain services. Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. English: ATTENTION: If you speak English, language assistance services, free of charge are available to you. Call 1-888-284-0268 (TTY 711). Spanish: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-284-0268 (TTY 711). Chinese: 注意:如果您使用繁體中文,您可以免費 獲得語言援助服務。請致電1-888-284-0268 (TTY 711). Cigna is contracted with Medicare for PDP plans, HMO and PPO plans in select states, and with select State Medicaid programs. Enrollment in Cigna depends upon contract renewal. © 2019 Cigna

TEMPORARY PROOF OF ENROLLMENT



This is temporary proof of enrollment in a Cigna plan.* If you visit your doctor, after your effective date and before your Cigna enrollment materials are received, present this document and ask your doctor to call Cigna to verify customer coverage. Allow five business days for application processing.

Applicant Information			
Last Name		First Name	Middle Initial
Date of Birth	Gender	Phone Number	er
/ /	☐ Male ☐] Female	
Permanent Residence Street A	ddress (P.O	. Box is not allowed)	
City		State	Zip Code
Plan Information		RxB	IN: 017010 RxPCN: CIHSCARE
Application Date	Plan Name		
Effective Date	Plan Numbe	er	
If you have any questions, call Cig	na at 1-800-	668-3813 (TTY 711), 7 days a	week, 8 a.m 8 p.m.

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^{*} Enrollment in a Cigna plan is subject to verification.



MEDICARE STAR RATINGS

Accompanying this Cigna Sales Kit Booklet, you will receive a copy of the latest *Medicare Star Ratings** for each plan listed in the Sales Kit Booklet.

If you did not receive a copy of the *Medicare Star Ratings* from your Benefit Advisor or enclosed within the Sales Kit Booklet mailing envelope, please reach out to Cigna at **1-800-668-3813 (TTY 711)** to obtain a copy.



^{*} Every year, Medicare evaluates plans based on a 5-star rating system.

MULTI-LANGUAGE INTERPRETER SERVICES

English – ATTENTION: If you speak English, language assistance services, free of charge are available to you. Call **1-888-284-0268** (TTY 711).

Spanish – ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-888-284-0268** (TTY 711).

Chinese – 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電**1-888-284-0268** (TTY 711).

Vietnamese – CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-888-284-0268** (TTY 711).

French Creole – ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-888-284-0268** (TTY 711).

Korean – 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-888-284-0268** (TTY 711)번으로 전화해 주십시오.

Polish – UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer **1-888-284-0268** (TTY 711).

French – ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-888-284-0268** (ATS 711).

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (TTY 711) 888-284-0268 (TTY 711)

Russian – ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-888-284-0268** (телетайп 711).

Tagalog – PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-888-284-0268** (TTY 711).

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. – Farsi/Persian با شماره (17 711) 1-888-284-0268 تماس بگیرید.

German – ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-888-284-0268** (TTY 711).

Portuguese – ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-888-284-0268** (TTY 711).

Italian – ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-888-284-0268** (TTY 711).

Japanese - 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。 1-888-284-0268 (TTY 711)まで、お電話にてご連絡ください。

Navajo – Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-888-284-0268 (TTY 711).

Gujarati – ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો નિ:શુલ્ક ભાષા સહ્યય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-888-284-0268 (TTY 711).

Urdu – توجہ دیں: اگر آپ اردو زبان بولتے ہیں تو آپ کے لئے زبان معاون خدمات مفت میں دستیاب ہیں۔ کال کریں
 1-888-284-0268 (TTY 711)

NOTICE OF NONDISCRIMINATION



Discrimination is Against the Law

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Customer Service at 1-800-668-3813 (TTY 711), 8 a.m. – 8 p.m. local time: 7 days a week October–March; Monday to Friday April–September. Our automated phone system may answer your call weekends, holidays and after hours.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Cigna

Attn: Customer Grievances

PO Box 2888

Houston, TX 77252-2888

Phone: 1-800-668-3813 (TTY 711)

Fax: 1-888-586-9946

You can file a grievance in writing by mail or fax. If you need help filing a grievance, Customer

Service is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

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Notes:	

Notes:	

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 7892 NASHVILLE, TN

POSTAGE WILL BE PAID BY ADDRESSEE

MEMBER ADMINISTRATIVE SERVICES CIGNA

PO BOX 20012 NASHVILLE TN 37202-9919



PLAN NAME
Effective Date
Premium
Deductible

Cigna	Primary Care Provider		
	Primary Care Provider Phone Number		
1-800-668-3813 (TTY 711)			
8 a.m. to 8 p.m. local time October to March:	Pharmacy Name		
7 days a week			
April to September: Monday to Friday	Pharmacy Phone Number		
Our automated phone			
system may answer your call weekends, holidays and after hours.	Benefit Advisor Name		
	Benefit Advisor Phone Number		
20_I_06_CI_06			

What happens next?

☐ Confirmation of Enrollment Letter

Mailed separately within 2-3 weeks of application signing This confirms your enrollment; use as your temporary ID card.

□ Identification Card

Mailed separately within 2-3 weeks of signing application Bring this card with you when visiting a provider, a specialist, pharmacy or the hospital.

■ Welcome Kit

Mailed separately within 3-4 weeks of application signing This kit will include important details specific to your new Cigna plan benefits.

☐ Welcome Call

You will receive a phone call from Cigna to explain your benefits and confirm that you are happy with the plan you joined.

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Need help?

PHONE 1-866-612-0287 (TTY 711)

8 a.m. to 8 p.m. local time

October to March: 7 days a week April to September: Monday to Friday Our automated phone system may answer

your call weekends, holidays and after hours.

MAIL Cigna

P.O. Box 20001 Nashville, TN 37202

VISIT CignaMedicare.com

Together, all the way."