

## Welcome to SilverScript (PDP)

### Confirming Your Membership

SilverScript will send a confirmation letter to let you know we received your completed enrollment application. If Medicare approves your application, we will send you your SilverScript Member ID card.

### Proof of Membership

If you need to fill a prescription before your SilverScript Member ID card arrives, you may use either your SilverScript enrollment confirmation letter (or confirmation number), or a temporary Member ID card as proof of your SilverScript enrollment.

**Caution:** If you purchase prescription drugs using your SilverScript Member ID card before the date your SilverScript benefits take effect, or if Medicare does not approve your application, we may send you a bill for the amount we paid for any prescriptions you received. For more information, call SilverScript Customer Care at the toll-free number shown below.

### Temporary SilverScript Member ID Card

- Print this document which includes your card and fill in the blanks by writing your name and Member ID. This information can be found at the top of your Confirmation Letter.
- For your convenience, cut and fold your temporary Member ID card. It is now ready to use.
- Present your temporary Member ID card at the pharmacy or use the information on your card if you use CVS Caremark Mail Service Pharmacy™.

### Locate a Pharmacy that Welcomes Your SilverScript Coverage

There are two easy ways to find any pharmacy in your plan's nationwide pharmacy network:

- Visit our website at [www.silverscript.com](http://www.silverscript.com) and click on Pharmacy Locator.
- Call SilverScript Customer Care toll free at 1-866-235-5660, 24 hours a day, 7 days a week. (TTY: 711)

Always use a pharmacy that participates in your plan's nationwide pharmacy network. If you use an out-of-network pharmacy due to an emergency, you may request reimbursement from SilverScript for your cost-sharing amount. Reimbursement depends on our review of your request.

### Choose a Preferred Network Pharmacy for the Best Prices<sup>1</sup>

To ensure you're getting the lowest possible price for your medications, be sure to choose a preferred network pharmacy. With preferred locations nationwide, including all CVS retail pharmacies, CVS Caremark Mail Service Pharmacy<sup>2</sup> and thousands of other chain, regional and local independent pharmacies, there's sure to be one near you.

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 <b>Prescription Drug Plan Administered by CVS Caremark Part D Services, LLC</b>  RXBIN: 004336 RXPCN: MEDDADV RXGRP: RXCVSD ISSUER (80840): 9151014609 ID: _____ Name: _____   S5601	<b>Submit Medicare Part D Paper Claims to:</b> Claims Processing P.O. Box 52066 Phoenix, AZ 85072-2066  <b>www.silverscript.com</b>	<b>SilverScript Customer Care:</b> 1-866-235-5660 24 hours a day, 7 days a week TTY: 711  <b>Pharmacy Help Desk For Providers:</b> 1-866-693-4620  Claims administered by CVS Caremark Part D Services, LLC.
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<sup>1</sup> The SilverScript Choice (PDP) plan in Alaska does not include a preferred pharmacy network.

<sup>2</sup> The typical number of business days after the mail order pharmacy receives an order to receive your shipment is up to 10 days. Enrollees have the option to sign up for automated mail order delivery.

**ATENCIÓN:** Si usted habla español, tenemos servicios de asistencia lingüística disponibles para usted sin costo alguno. Llame al 1-866-235-5660 (TTY: 711).

SilverScript is a Prescription Drug Plan with a Medicare contract offered by SilverScript Insurance Company. Enrollment in SilverScript depends on contract renewal.