How to do Business Guide Bankers Fidelity Life Insurance Company



Website: agent.bflic.com

Agent Support: (866) 458-7503

Agent Support Email: agentsupport@bflic.com

Underwriting/ New Business: (866) 458-7501

Underwriting/New Business Fax: (404) 926-4030

Underwriting/New Business Email: bfluw@bflic.com

Mailing addresses:

Bankers Fidelity Life Insurance Company PO Box 105185 Atlanta, GA 30348

4370 Peach Tree Road NE Atlanta, GA 30319

Product Overview:

- Medicare Supplement
- Final Expense Life Insurance
- Vantage Care- Lump Sum Cancer
- Vantage Flex Plus- Hospital Indemnity
- Vantage Recovery- Short Term Care

Accessing ADDS Agent Portal-First Time Login:

- 1. Visit <u>www.bankersfidelity.com</u> and click on the Agent Login tab in the top right dropdown Menu.
- 2. Enter your National Producer Number (NPN)
- 3. Enter your NPN as your temporary password.

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To Submit Business-Electronic Applications:

- 1. Log in to **Agent Portal**.
- 2. Click on **Online Applications** under the **e-Apps** tab.
- 3. Enter the State in which you wish to apply.

4. You will then be taken to the **Get Started** page where you simply input the applicant's personal information.

5. All Products that are available to your client based on their age and state will appear.

Paper Application:

Applications with an initial premium check may still be faxed or emailed in to speed up processing. After faxing or emailing the application, mail the original premium check with a copy of the first page of the application to the address below.

- Email: bfluw@bflic.com
- Fax: (404) 926-4030
- Mailing: Bankers Fidelity Life Insurance Company® Attn: New Business PO Box 105185 Atlanta, GA 30348-5185

Ordering Supplies-

Available for download 24/7 applications, outline of coverages, sales brochures, product guides, underwriting guides, buyer's guides, rate sheets, and more.

- 1. Log in to Agent Portal.
- 2. Click Online Ordering.
- 3. Click Place Order in the drop down.

4. You will then be prompted to Select the **Type**, the **Product/State**, and the **Quantity** needed for each.

To Check Commissions-

- 1. Log in to Agent Portal.
- 2. Click Commissions.
- 3. Click on one of the options in the drop down.

4. View your **Weekly** and **Monthly** Commission Statements. These easy-toread reports detail commissions by policy number, insureds name, and plan.

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801 Gray Oak Drive, Columbia, MO 65201 | (800) 689-2800 | <u>www.smsteam.net</u>

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To Check Pending Business:

- 1. Log in to **Agent Portal**.
- 2. Click Reports.
- 3. Click **Policy/Underwriting >** in the drop down.
- 4. Click UW App Tracker.
- 5. You will then be able to track the status of your applications and see if there is any **Agent Action** required.

*You can also call Bankers Fidelity Agent Support at (866) 458-7503 or email them at <u>agentsupport@bflic.com</u>. They are available to assist with quotes, product knowledge, prequalification, application status, e-Apps and ordering Supplies.