

## GTL Short Term Home Health Care with T-Care/Caregiver Underwriting Guide

**Issue Ages:** 61-85

**Benefit Amounts:** \$150, \$300, \$450 Max Per Day

1. The applicant must be a U.S. citizen or hold a "green card" (permanent resident of US). We will not consider any applicant that has a temporary visa, work or otherwise. The applicant also must have a valid social security number. We will not consider any applicant without one.
2. The agent must be health licensed and use the state approved application in the state where the applicant has permanent residency.
3. If the application is over 31 days old when received by the Company, a new currently dated Application will be required.
4. The effective date cannot be more than 90 days from the application date or prior to the application date.
5. The draft day cannot be more than 15 days before or after the effective date.
6. Insurability will be determined by the answers to the medical questions. If any answer is yes, the applicant does not qualify. Also, if the applicant has any prior GTL/UNL coverage, claim history will be reviewed in determining insurability.
7. The applicant can only have one Short Term Home Health Care in force at any one time, but replacements are allowed. If new or additional coverage is desired, a new application must be completed and the applicant must meet underwriting standards. This will also be subject to a new pre-existing and contestability period (but anything previously satisfied under the prior plan claims would be able to manually adjudicate.) (Note: We do not permit replacement of a policy written by another agent.) The current age of the applicant will be used to determine premium rates.

Note: Commissions on increased premium will be paid on a renewal basis.

8. The Maximum coverage for this plan is Option C (\$450). If the applicant wants additional home health coverage, please see the Maximum Home Health Care Benefit Chart.
9. The maximum ambulance benefit (combined between two policies or combined between GTL & UNL) is \$400.
10. The applicant can have only one Dental Vision Rider. If the applicant has a Dental Vision Rider (or plan) with another GTL policy, this rider cannot be sold with this plan.
11. The maximum Hospital Indemnity/Accident & Sickness Hospitalization Rider benefit for this plan is \$300/day between all products (GTL & UNL) that have this same Rider.
12. Riders must be sold within the base option applied for. For example, if applying for Option A, only riders listed in Option A can be applied for.

13. While the height and weight are asked for on the application, at this time they will not be used in underwriting the application.
14. A policy can be considered for reinstatement if not lapsed more than 6 months. If more than 6 months, a new application needs to be submitted.
15. The base Short-Term Home Health Care rates (and Accident & Sickness Hospitalization Rider) are based on **Attained Age** and will increase upon the policyholder anniversary date (see rate sheet). **Attained Age** increases (if applicable) will occur at age 86 and older— rates are below. Caregiver Rates are issue age and do not increase with age.
16. Return of Premium Rider only available on new policies. It cannot be added to existing policies.
17. A Power of Attorney (POA/Guardianship) is not acceptable for this product.

### Base Rates for age 86-90+:

#### BASE PLAN MONTHLY RATES:

(Rates do not include a \$1.67 Annual Policy Fee.)

Home Health Care Daily Benefit Options			
	Option A	Option B	Option C
ATTAINED AGE*	\$150 Daily Max	\$300 Daily Max	\$450 Daily Max
86+	\$73.20	\$145.24	\$240.70

#### BASE PLAN ANNUAL RATES:

(Rates do not include a \$20.00 Annual Policy Fee.)

Home Health Care Daily Benefit Options			
	Option A	Option B	Option C
ATTAINED AGE*	\$150 Daily Max	\$300 Daily Max	\$450 Daily Max
86+	\$878.48	\$1,742.96	\$2,888.56

Caregiver Rates	
ISSUE AGE	Monthly
84+	\$17.95

Caregiver Rates	
ISSUE AGE	Annual
84+	\$215.43

**Add Base Plan Rates and Caregiver Rates to determine the base rate.**

Accident & Sickness Hospitalization Rider — Monthly Rates						
ATTAINED AGE*	\$100 BENEFIT / AGES 61-85		\$200 BENEFIT / AGES 61-85		\$300 BENEFIT / AGES 61-85	
	3 DAY	6 DAY	3 DAY	6 DAY	3 DAY	6 DAY
86-90	\$13.07	\$19.50	\$26.13	\$39.00	\$39.20	\$58.50
91-95	\$18.80	\$28.17	\$37.60	\$56.33	\$56.40	\$84.50
96+	\$28.89	\$43.31	\$57.78	\$86.61	\$86.67	\$129.92

Accident & Sickness Hospitalization Rider — Annual Rates						
ATTAINED AGE*	\$100 BENEFIT / AGES 61-85		\$200 BENEFIT / AGES 61-85		\$300 BENEFIT / AGES 61-85	
	3 DAY	6 DAY	3 DAY	6 DAY	3 DAY	6 DAY
86-90	\$156.80	\$234.00	\$313.60	\$468.00	\$470.40	\$702.00
91-95	\$225.60	\$338.00	\$451.20	\$676.00	\$676.80	\$1,014.00
96+	\$346.70	\$519.70	\$693.40	\$1,039.40	\$1,040.10	\$1,559.10

**MAXIMUM HOME HEALTH CARE COVERAGE BASED ON THE SHORT-TERM HOME HEALTH CARE WITH T-CARE/CAREGIVER BENEFIT**

(Products not available in all states. Please check out GTLIC.com for state availability.)

<b>If Recover Cash Home Health Care Rider:</b>	
\$1,100-\$1,400/week	<b>NO other Home Health Care Coverage/Riders Allowed</b>

<b>If Recover Cash Home Health Care Rider:</b> (sold in \$50 increments)	<b>Maximum Short-Term Home Health Care with T-Care allowed:</b>
\$750-\$1,050/week	Option A only
\$400-\$700/week	Option A or B only
\$350 or less/week	Option A, B, or C

<b>If Prior Recover Cash Home Health Care Rider (Benefit amounts: \$25-\$75):</b>	<b>Recover Cash Home Health Care Rider with T-Care allowed:</b>
\$75/180 Days	Maximum of \$1,100/week

<b>If Short-Term Home Health Care with T-Care:</b>	<b>Recover Cash Home Health Care Rider with T-Care allowed:</b>
Option C	Maximum of \$350/week
Option B	Maximum of \$700/week
Option A	Maximum of \$1,050/week
<b>If Home Care Secure:</b>	<b>Recover Cash Home Health Care Rider with T-Care allowed:</b>
\$60,000 Maximum Benefit	\$200/week

<b>If Short-Term Home Health Care with T-Care:</b>	<b>Home Care Secure allowed:</b>
Option C	N/A
Option B	Maximum HCS: \$30,000
Option A	Maximum HCS: \$50,000

<b>If Home Care Secure:</b>	<b>Short-Term Home Health Care with T-Care:</b>
\$60,000	N/A
\$50,000-\$40,000	Option A only
\$30,000 or less	Option A or B

**Applicant can now have multiple Home Health Care Policies/Riders not to exceed \$72,800/Year.**

# SHORT TERM HOME HEALTH CARE NEW BUSINESS PROCEDURES

## Ways to Submit an Application

- E-Application-Agent Portal ([www.gtlic.com](http://www.gtlic.com)) (Client must complete the voice verification call prior to submission. Call GTL's fully automated verification system 24/7, at the toll-free number (866) 839-5132) or use our Text-to-Sign option—see below.
- E-application/Mobile Phone/Tablet
- By email to: [und@gtlic.com](mailto:und@gtlic.com)
- By fax to: (847) 699-8493
- By mail to: Guarantee Trust Life  
Attn: New Business 1275 Milwaukee Ave.  
Glenview, IL 60025

**You may also choose the Text-to-Sign option:** Select Text-to-Sign during the application process and enter your client's cell phone number and click the Send Link button.

Your client will receive a text message with a secure link to sign their application. The link will be valid for 30 minutes and must be completed to continue the application. Your client will sign inside the window and then tap submit. A second signature can be added by checking the bottom box. **(NOTE: Please make sure your client writes their signature as legibly as possible. Dots and lines will NOT be accepted. To get a larger area to sign, hold the phone horizontally.)**

Your client will receive a thank you message and can then close the window. You will receive a message on the Agent Portal that the signature was captured and can continue with completing the application.

## Avoid Delivery Requirements

- Be sure that the client initials any and all changes made on the paper application.
- Be sure to submit bank draft information and a signed PAC form.
- Be sure to include any special signed state required forms.

**Please be sure that we have your current email address.** You can update your email address by contacting our Sales Support Department at (800) 323-6907 or by email at [agency@gtlic.com](mailto:agency@gtlic.com).

## Submitting an Application with a Future Effective Date

Submit the application in same manner as listed under "Ways to Submit an Application."

- Complete all underwriting questions-where applicable.
- Include PAC authorization form if paying by bank draft.
- Note that initial payment will not draft until the effective date of the policy.
- The effective date cannot be 90 days greater than the application date.

## NEED QUICK UPDATES ON YOUR PENDING BUSINESS?

- Please remember that GTLink is available 24/7.
- Can't access GTLink? Contact our Sales Support Department for assistance at (800) 323-6907.

**If you have any questions on an active policy please contact  
Customer Service Support at 800-338-7452.**

**For Underwriting Support please contact 800-635-1993 or email [und@gtlic.com](mailto:und@gtlic.com).**

# AGENT PORTAL

## VERIFICATION CALL INFORMATION

GTL designed the Agent Portal around you, our valued Agent, in order to provide an efficient and dependable means of submitting e-Signature applications. When it's time to verify the sale, your applicant(s) will find the process simple and reliable. They can complete the verification call either before or after you enter the online e-Signature application. **Keep in mind, however, that GTL will not begin underwriting the e-Signature application until the verification call has been completed.**

**Please advise your applicant(s) to call the toll-free number (866) 839-5132 to complete the verification call.** For their convenience, GTL's fully-automated verification system is available 24 hours a day and 7 days a week. The call takes approximately 3 minutes to complete.

### APPLICANT INFORMATION VERIFIED DURING THE CALL

1. Full name
2. Last 4 digits of social security number
3. Date of birth
4. Second applicant's name (if applicable)
5. Name of GTL product being applied for and if there any additional products
6. Agent of Record's name
7. Verbal response acknowledging they understood the questions on the application and answered them truthfully.
8. Verbal response acknowledging they understand that, if their application for insurance coverage is approved, regular premium payments are required to maintain coverage.
9. For certain products, an additional authorization for GTL to obtain the applicant's medical and prescription history information.

### FAQ'S

#### **Why do applicants have to complete a verification call?**

The verification call is a necessary step in our e-Signature application process. It gives GTL the authority to perform the necessary underwriting, creates a recorded validation of the applicant's knowledge of applying for coverage, affirms their understanding of the type of coverage applied for and the necessity of periodic premium payments to retain their coverage.

#### **How long does the average verification call take to complete?**

3 minutes.

**What number do applicants call to complete the verification call?**

The toll-free phone number is (866) 839-5132.

**Is the call toll-free?**

Yes.

**What hours is the verification system available?**

GTL's automated verification system is available 24/7.

**Who has to complete the verification call?**

Any adult applicant(s) listed on the application for coverage. If a spouse applies for coverage on the same application, one verification call may be completed to confirm both applicants' information. Children applying for coverage via a child policy or child rider do not need to complete a verification call.

**Do children need to complete the verification call?**

No. Children applying for coverage via a child policy or child rider do not need to complete a verification call.

**Does the applicant have to complete a separate verification call for each product applied for?**

No. If the applicant(s) is applying for more than one GTL product at the same time, only one verification call need be completed. The applicant may verbally state all product names/types being applied for.

**What if my applicant refuses to complete the verification call?**

Please complete and submit a paper application.

**Who do I call if my applicant has a problem completing the verification call?**

Contact the GTL Sales Support Department at (800) 323-6907 during normal business hours. (Monday through Thursday 7AM to 5PM or Friday 8AM to 12PM Central Time)

**Can I submit the e-Signature application before my applicants complete the verification call?**

Yes. Keep in mind, however, that GTL will not begin underwriting the e-Signature application until the verification call has been completed and the e-application has been received.

For additional information regarding the sales verification call process, please contact the GTL Sales Support Department at 1-800-323-6907 during normal business hours.

Monday through Thursday 7AM to 5PM

Friday 8AM to 12PM Central Time

**THANK YOU FOR YOUR BUSINESS!**